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Tender

Communal Cleaning Services at Tower Hamlets

LONDON and QUADRANT HOUSING TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046208

Procurement identifier (OCID): ocds-h6vhtk-051732 ([view related notices](#))

Published 5 August 2025, 3:17pm

Scope

Reference

L and Q-01869/2025

Description

An output specification for scheduled cleaning of all areas deemed within the scope of communal areas, inside and in some limited circumstances, outside LandQ residential buildings. This will include:

- Hallways/ Corridors/ Walkways
- All flooring (hard and soft)
- Landings and communal balconies
- Stairwells (including underneath stairwells, stair risers and nosings, where applicable).
- Lifts– flooring and fixtures and fittings

- Entrances, exits, doors, door mats, door glass and door furniture
- Atriums
- Communal walls, woodwork, ceilings, light fittings, electrical sockets, skirting boards, ledges, switches etc.
- Communal Post Rooms
- Bin/Refuge Stores
- Bike Stores
- Pram sheds
- Mezzanine areas
- Any other communally accessed areas within buildings on the estates which are likely to be used by residents.

In addition to the scheduled cleaning, there are several additional items that may be requested by L and Q at varying times throughout the year. This includes:

- Graffiti Removal
- Carpet shampooing (wet and dry extraction)
- Deep cleaning of hard flooring, including concrete
- External litter picking.

These Communal Cleaning Services are required solely for the 37 x blocks within Tower Hamlets, comprised of 5 x Estates.

The approx annual value for the required service is approx £320,000 (excluding VAT) and £383,000 (incl VAT) which comprises the specified Communal Cleaning Services, plus 2 x internal/external bin jet wash deep cleans, carried out 6 monthly

Total value (estimated)

- £320,000 excluding VAT

- £383,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 March 2026 to 29 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 90000000 - Sewage, refuse, cleaning and environmental services

Contract locations

- UKI4 - Inner London - East

Submission

Enquiry deadline

18 August 2025, 5:00pm

Tender submission deadline

1 September 2025, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/lqsupplychainmanagement>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 January 2026

Award criteria

Name	Type	Weighting
Quality	Quality	70%
Price	Price	30%

Other information

Payment terms

As per ITT and Contract

Description of risks to contract performance

3 x KPIs to be met against strict criteria

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[Tower Hamlets - Com Clean Open Proc - ITT - Aug 25.docx](#)

ITT

[Annex 2 Pricing Schedule - Tower Hamlets.xlsx](#)

Pricing Schedule

[Annex 15 ITT Data - Tower Hamlets.xlsx](#)

Data

Contracting authority

LONDON and QUADRANT HOUSING TRUST

- Companies House: IP030441

29-35 West Ham Lane

London

E15 4PN

United Kingdom

Contact name: Adrian Uden

Telephone: 02081890303

Email: Auden@lqgroup.org.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government

