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Award

## **Patient Catering Management and Electronic Meal Ordering System**

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046195

Procurement identifier (OCID): ocds-h6vhtk-050383 ([view related notices](#))

Published 5 August 2025, 2:53pm

### **Scope**

### **Reference**

C353602

### **Description**

Implementation of a Patient Catering Management and Electronic Meal Ordering System

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## **Contract 1. Patient Catering Management and Electronic Meal Ordering System**

## **Supplier**

- [Synbiotix Solutions Limited](#)

## **Contract value**

- £322,310.66 excluding VAT
- £386,772.79 including VAT

Above the relevant threshold

## **Award decision date**

5 August 2025

## **Date assessment summaries were sent to tenderers**

5 August 2025

## **Standstill period**

- End: 14 August 2025
- 8 working days

## **Earliest date the contract will be signed**

18 August 2025

## **Contract dates (estimated)**

- 19 August 2025 to 18 August 2030
- Possible extension to 18 August 2032
- 7 years

Description of possible extension:

2 x 12 months

## **Main procurement category**

Services

## **CPV classifications**

- 55500000 - Canteen and catering services

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## **Information about tenders**

- 3 tenders received
  - 3 tenders assessed in the final stage:
    - 3 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 2 suppliers unsuccessful (details included for contracts over £5 million)
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## Procedure

### Procedure type

Open procedure

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## Supplier

### Synbiotix Solutions Limited

- Companies House: 06699866

7 Grovelands

Hemel Hempstead

HP2 7TE

United Kingdom

Email: [jay.siad@synbiotix.com](mailto:jay.siad@synbiotix.com)

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: Yes

Associated people/organisations:

N/A

Contract 1. Patient Catering Management and Electronic Meal Ordering System

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## Contracting authority

### The Newcastle Upon Tyne Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

United Kingdom

Email: [helen.potts18@nhs.net](mailto:helen.potts18@nhs.net)

Website: <https://www.newcastle-hospitals.nhs.uk>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government