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Award

Patient Catering Management and Electronic Meal Ordering System

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046195

Procurement identifier (OCID): ocds-h6vhtk-050383 ([view related notices](#))

Published 5 August 2025, 2:53pm

Scope

Reference

C353602

Description

Implementation of a Patient Catering Management and Electronic Meal Ordering System

Contract 1. Patient Catering Management and Electronic Meal Ordering System

Supplier

- [Synbiotix Solutions Limited](#)

Contract value

- £322,310.66 excluding VAT
- £386,772.79 including VAT

Above the relevant threshold

Award decision date

5 August 2025

Date assessment summaries were sent to tenderers

5 August 2025

Standstill period

- End: 14 August 2025
- 8 working days

Earliest date the contract will be signed

18 August 2025

Contract dates (estimated)

- 19 August 2025 to 18 August 2030
- Possible extension to 18 August 2032
- 7 years

Description of possible extension:

2 x 12 months

Main procurement category

Services

CPV classifications

- 55500000 - Canteen and catering services

Information about tenders

- 3 tenders received
 - 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

Synbiotix Solutions Limited

- Companies House: 06699866

7 Grovelands

Hemel Hempstead

HP2 7TE

United Kingdom

Email: jay.siad@synbiotix.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: Yes

Associated people/organisations:

N/A

Contract 1. Patient Catering Management and Electronic Meal Ordering System

Contracting authority

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

United Kingdom

Email: helen.potts18@nhs.net

Website: <https://www.newcastle-hospitals.nhs.uk>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government