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Contract

Rapid Access Physiotherapy service pp North East Ambulance Service (NEAS)

North East Ambulance Service

F03: Contract award notice

Notice identifier: 2025/S 000-046171

Procurement identifier (OCID): ocids-h6vhtk-052c5e

Published 5 August 2025, 2:28pm

Section I: Contracting authority

I.1) Name and addresses

North East Ambulance Service

Bernicia House, Goldcrest Way

Newcastle upon Tyne

NE15 8NY

Contact

Mr Robert mark Cant

Email

robert.cant@neas.nhs.uk

Telephone

+44 7814078328

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.neas.nhs.uk/>

Buyer's address

<https://www.neas.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Rapid Access Physiotherapy service pp North East Ambulance Service (NEAS)

Reference number

DN777128

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

physio therapy service for staff

options to extend beyond 31/7/28, see ITT

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £180,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

physio therapy service for staff

options to extend beyond 31/7/28, see ITT

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-029864](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

DN777128

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 August 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bespoke Wellbeing Ltd

6 Pendennis Road,

London,

SW16 2SW

Email

appointments@bespokewellbeing.co.uk

Telephone

+44 3300881538

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £180,000

Section V. Award of contract

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DN777128

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V.2.3) Name and address of the contractor

Bespoke Wellbeing Ltd

6 pendennis Road

London

Sw16 2SW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £180,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

<https://www.neas.nhs.uk/>

Newcastle

Country

United Kingdom

Internet address

<https://www.neas.nhs.uk/>