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Contract

Framework Agreement for the Provision of Agency Social Workers and Adult Services Support Lots 1 & 2

City & County of Swansea

F03: Contract award notice

Notice identifier: 2025/S 000-046128

Procurement identifier (OCID): ocids-h6vhtk-04b4e6

Published 5 August 2025, 1:52pm

Section I: Contracting authority

I.1) Name and addresses

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

Contact

Sam Wilkes

Email

procurement@swansea.gov.uk

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for the Provision of Agency Social Workers and Adult Services Support Lots 1 & 2

Reference number

CCS/24/236

II.1.2) Main CPV code

- 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

Swansea Council intends on establishing a framework agreement to fulfil Social Worker and Adult Services residential requirements and to fill vacancies that arise within various teams across its Child & Family Services and Adult Services teams. It is often necessary to temp fill vacancies in teams, and also to cover short/long-term staff sickness, or any other reason for varying lengths of times.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.1) Title

Provision of Agency Social Workers

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 79600000 - Recruitment services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Locations will vary depending on the needs of the service, this will generally be within the boundaries of Swansea Council but there may be occasions when support is required out of the county.

II.2.4) Description of the procurement

The Council has a need to recruit ad-hoc agency social worker staff to fill vacancies that arise within various teams across Child and Family Services and Adult Services within Swansea Council. This could be due to a vacancy in the team, short- or long-term staff sickness or any other reason for varying lengths of times, typically 3 to 6 months but will vary, and can be extended.

It is the intention of the Council that the agency provider will be given adequate time to source suitable CVs from potential candidates for the vacancy and to forward onto the councils various hiring managers for consideration.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Cost / Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

See tender docs

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This tender has been developed considering input from preliminary market engagement.

II.2) Description

II.2.1) Title

Provision of Agency Adult Services Support

Lot No

2

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Various locations in Swansea.

II.2.4) Description of the procurement

Swansea Council requires access to the provision of temporary agency Workers in Adult Services, within the Social Services Directorate. The agency providers will provide qualified and experienced agency staff from their own resource pool to meet the needs of the service as and when the need arises.

Temporary Workers are an important part of our workforce, they are needed to meet service demand when there is high demand from service users or when there is a vacancy in a team. They will be sourced through contracts with agency suppliers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Cost criterion - Name: Cost / Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

See Tender Docs

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-003405](#)

Section V. Award of contract

Lot No

1

Title

Provision of Agency Social Workers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 May 2025

V.2.2) Information about tenders

Number of tenders received: 22

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 22

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Diamond Commercial Recruitment LTD

Diamond House, 20A Vaux Road, Finedon Road Ind Estate

Wellingborough

NN84TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hoop Recruitment

14-18 City Road

Cardiff

CF243DL

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liquid Personnel

Sevendale House, Dale Street

Manchester

M11JB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pertemps

Temple Court , 13A Cathedral Road

Cardiff

CF119HA

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RANDSTAD GROUP UK

450 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sanctuary Personnel

Willis Building, 15 Friars Street

Ipswich

IP11TD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Service Care Solutions Ltd

1st Floor Marshall House, Ringway

Preston

PR12QD

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Axis Recruitment Ltd

88-90 North Sherwood Street

Nottingham

NG14EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

2

Title

Provision of Agency Adult Services Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 May 2025

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 19

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Axis Recruitment Ltd

88-90 North Sherwood Street

Nottingham

NG14EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

COLLENS HEALTHCARE (SOUTHERN) CYF

2 Alexandra Gate, Ffordd Pengam

Cardiff

CF24 2SA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

STAFFSCANNER LTD

125 West Regent Street

Glasgow

G22SD

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

Register your company on the eTenderWales portal (this is only required once):

- Navigate to the portal: <http://etenderwales.bravosolution.co.uk>
- Click the “Suppliers register here” link.
- Enter your correct business and user details.
- Note the username you chose and click “Save” when complete.
- You will shortly receive an e-mail with your unique password (please keep this secure).
- Agree to the terms and conditions and click “continue”.

2. Express an interest in the project:

- Login to the portal with your username/password.
- Click the “ITTs Open to All Suppliers” link (these are the ITTs open to any registered supplier).
- Click on the relevant ITT to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the ITT into your “My ITTs” page (this is a secure area reserved for your projects only).
- Click on the ITT code. You can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

3. Responding to the invitation to tender:

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting).
- You can now use the “Messages” function to communicate with the buyer and seek any clarification.

— Note the deadline for completion, then follow the onscreen instructions to complete the ITT.

— There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

If you require any further assistance use the online help. Alternatively, the BravoSolution helpdesk can be contacted (Monday to Friday, 8:00 to 18:00) on:

— E-mail: help@bravosolution.co.uk

— Phone: +44 8003684850

(WA Ref:154396)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period will extend to 15 calendar days for communication by non-electronic means. Applicants who are unsuccessful shall be informed by the Council as soon as possible after the decision has been made. Should additional information be required it should be requested of the addressee in section I.1). If an appeal regarding the award of the contract has not been

successfully resolved, The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court (England, Wales, and Northern Ireland). Any such action must be brought promptly (generally within 30 days). Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the Council to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Council to pay a civil financial penalty, and/or order that the duration of the contract be shortened. If a declaration of ineffectiveness is sought, any such action must be brought within 30 days where the Council has communicated the award of the contract and a summary of reasons to tenderers, or otherwise within 6 months. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4) Service from which information about the review procedure may be obtained

The City & County of Swansea- Legal, Democratic Services & Business Intelligence

Oystermouth Road

Swansea

SA1 3SN

Country

United Kingdom