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Contract

Managed WAN Services 2025 - New contract for existing Wide Area Network

The Independent Office for Police Conduct

F03: Contract award notice

Notice identifier: 2025/S 000-046030

Procurement identifier (OCID): ocds-h6vhtk-05814d

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Section I: Contracting authority

I.1) Name and addresses

The Independent Office for Police Conduct

10 South Colonnade, Canary Wharf

London

E14 4PU

Contact

Dorothy Eke

Email

dorothy.eke@policeconduct.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.policeconduct.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed WAN Services 2025 - New contract for existing Wide Area Network

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

A procurement reset, and the introduction of a new supplier would pose an unacceptable risk of service disruption, critical configuration conflicts, and a breakdown in operational continuity due to the need to reverse-engineer and replace a live, highly customised and deeply embedded technical solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Connectivity for each of our sites including 2 data centres, 6 regional sites and cloud connectivity providing the IOPC with the ability to use essential services securely ranging from internally hosted applications through to M365 and SAAS hosted services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

1. Deep Integrated and Bespoke Solution:

Redcentric successfully designed, migrated and implemented IOPC's comprehensive network and data centre solution. This includes managed site-to-site and client VPNs, resilient internet access, critical firewall configurations, and continuous monitoring. These

services are fully integrated across the IOPC Farnborough and Corsham Crown Hosting data centres, supporting both production and disaster recovery environments. The solution is uniquely tailored to IOPC's specific architecture and operational requirements.

2. Maintaining Operational Resilience and Continuity

Operational resilience is fundamental to IOPC's services and is intrinsically embedded within the existing solution. Redcentric established automated failover between our data centres, configured secure MPLS connectivity, and implemented live replication services, all of which are actively supporting IOPC's business-as-usual operations. Transitioning these highly complex and interconnected services to a new provider would necessitate dismantling and revalidating live configurations, significantly increasing the risk of widespread system outages or degraded service performance. Any switch would also risk the loss of critical configuration knowledge and jeopardise existing fail-safe mechanisms due to the intricate nature of the setup.

3. Incompatibility with Existing Infrastructure and Investment

The IOPC has made substantial investment in equipment and service integrations that are intrinsically linked to RedCentric systems and operational frameworks. Introducing a new supplier at this stage would require reverse-engineering a live, bespoke solution. This would not only incur significant duplicative costs for infrastructure and re-implementation but also render parts of the existing estate incompatible or redundant. Such a change would undermine the value of the solution already delivered, severely disrupt essential business operations, and delay the realisation of long-term efficiencies envisaged in our original disaggregation strategy.

4. Unacceptable Risk of Service Disruption:

A procurement reset, and the introduction of a new supplier would pose an unacceptable risk of service disruption, critical configuration conflicts, and a breakdown in operational continuity due to the need to reverse-engineer and replace a live, highly customised and deeply embedded technical solution.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

NAT/2025/19

Lot No

N/A

Title

Managed WAN Services 2025 - New contract for existing Wide Area Network

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

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