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Tender

Adult Unpaid Carer Support Services

Bedford Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045835

Procurement identifier (OCID): ocds-h6vhtk-054f63

Published 4 August 2025, 5:59pm

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Scope

Reference

BBC AD 03899

Description

The overarching purpose of the provision of Carers' Support Services is to ensure that adult carers who are caring for a family member, friend or neighbour who is ordinarily resident in Bedford Borough & Central Bedfordshire (excluding Luton), are supported to maintain:

- A positive sense of their own health and wellbeing
- Themselves in their caring role, in a way that is safe for them.

The Provision of Support Services is for Adult Carers (including Parent Carers caring for people over the age of 18 years old & Parent Carers of children with disabilities under the

age of 18.

The Provision of Support Services is for Adult Carers including:

- Parent Carers caring for people over the age of 24 years old in Bedford Borough
- All Parent Carers in Central Bedfordshire

This service will provide an early response team to triage carer needs, a higher level support offer for carers assessed as being at level 2 or 3 and Information, Advice & Guidance to level 1 carers who are digitally excluded. The service is expected to work in partnership with other local carers services to ensure carers are able to move seamlessly through and between services and so they do not need to tell their story more than once.

The contract will be for three (3) years with an option to extend for two (2) years in 12-month instalments.

Total value (estimated)

- £3,327,352.04 excluding VAT
- £3,992,822.45 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 1 April 2029
- 3 years, 1 day

Description of possible extension:

Two (2) years in 12-month instalments.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKH2 - Bedfordshire and Hertfordshire

Submission

Enquiry deadline

22 August 2025, 4:00pm

Tender submission deadline

29 August 2025, 12:00pm

Submission address and any special instructions

<https://www.in-tendhost.co.uk/bedford/asp/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 2 August 2029

Award criteria

Name	Description	Type
Simple description	Quality: 60% Price: 40% Please see Carers Support Services ITT Guidance Document for further details of award criteria.	Price

Weighting description

Quality: 60%

Price: 40%

Please see Carers Support Services ITT Guidance Document for further details of award criteria.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://www.in-tendhost.co.uk/bedford.aspx/Home>

Please see Bedford Borough Council eProcurement portal:

Carers Support Services

In-Tend Reference: BBC AD 03899

Contracting authority

Bedford Borough Council

- Public Procurement Organisation Number: PLCV-4616-VTHL

Borough Hall, Cauldwell Street

Bedford

MK42 9AP

United Kingdom

Contact name: Peggy Saroch

Email: peggy.saroch@bedford.gov.uk

Website: <https://www.bedford.gov.uk/>

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government