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Tender

Cleaning Services across King's Lynn and West Norfolk

Borough Council of Kings Lynn and West Norfolk

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045779

Procurement identifier (OCID): ocds-h6vhtk-0502fe ([view related notices](#))

Published 4 August 2025, 4:29pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

The following link was added to the notice: <https://www.delta-sourcing.com/respond/H33KQ8X38B>

Due to this omission the Council has decided to extend the deadline for submissions to 02nd September 2025 at 12:00 Noon.

Scope

Reference

BCKLWN362

Description

The Borough Council of King's Lynn and West Norfolk is inviting tenders for various cleaning services across King's Lynn and West Norfolk which, will be divided into 4 lots. Bidders can apply for any number of lots e.g., Lot 1 and Lot 4 or Lot 2 only, or all 4 lots etc.

The cleaning services required include:

- General office cleaning
- Cleaning of roofs
- Cleaning of cladding
- Cleaning of upholstery
- Cleaning of windows

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=970353585>

Total value (estimated)

- £254,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 November 2025 to 2 November 2027

- Possible extension to 2 November 2029
- 4 years

Description of possible extension:

Option to extend up to 2 years

Main procurement category

Services

Contract locations

- UKH16 - North and West Norfolk

Lot constraints

Description of how multiple lots may be awarded:

Bidders can apply for any number of lots e.g., Lot 1 and Lot 4 or Lot 2 only, or all 4 lots etc.

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot BCKLWN362. Office/Light industrial cleaning

Description

Office/Light industrial cleaning at Enterprise Works and the Print Room, King's Lynn

Lot value (estimated)

- £144,000 including VAT

CPV classifications

- 90911200 - Building-cleaning services
- 90919200 - Office cleaning services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Cleaning of industrial estate roofs & cladding

Description

Cleaning of industrial estate roofs on an annual basis

Annual cleaning of cladding to all elevations at Bartons Court, Downham Market

Lot value (estimated)

- £24,000 including VAT

CPV classifications

- 45452000 - Exterior cleaning work for buildings
- 90910000 - Cleaning services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Upholstery and carpet cleaning

Description

Upholstery and carpet cleaning at King's Court

Lot value (estimated)

- £18,800 including VAT

CPV classifications

- 90910000 - Cleaning services
- 98312000 - Textile-cleaning services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Window Cleaning

Description

Window Cleaning at King's Court, Regis Place, King's Lynn Innovation Centre King's Lynn, Valentine Road Hunstanton, PE30 5FQ, Mintlyn Crematorium, 3, 5 & 7 Peterborough Road King's Lynn, Corn Exchange King's Lynn and various other Council depots and other buildings may be added to this Contract.

Lot value (estimated)

- £67,200 including VAT

CPV classifications

- 90911300 - Window-cleaning services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot BCKLWN362. Office/Light industrial cleaning

Lot 2. Cleaning of industrial estate roofs & cladding

Lot 3. Upholstery and carpet cleaning

Lot 4. Window Cleaning

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

22 August 2025, 11:59pm

Tender submission deadline

2 September 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/respond/H33KQ8X38B>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 September 2025

Award criteria**Lot BCKLWN362. Office/Light industrial cleaning**

Name	Type	Weighting
Total Annual Fixed cost for completion of the works	Price	50%
Methodology of works	Quality	25%
Communication, Experience and Customer Care	Quality	20%
Social Value	Quality	5%

Lot 2. Cleaning of industrial estate roofs & cladding

Name	Description	Type	Weighting
Total Annual Fixed cost for completion of the works	Fixed cost	Price	50%
Methodology of works	Methodology	Quality	25%
Communication, Experience and Customer Care	Communication etc.	Quality	20%
Social Value	Social Value	Quality	5%

Lot 3. Upholstery and carpet cleaning**Lot 4. Window Cleaning**

Name	Description	Type	Weighting
Total Annual Fixed cost for completion of the works	Cost	Price	50%
Methodology of works	Methodology	Quality	25%
Communication, Experience and Customer Care	Communication etc.	Quality	20%

Name	Description	Type	Weighting
Social Value	Social Value	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Borough Council of Kings Lynn and West Norfolk

- Public Procurement Organisation Number: PZQQ-4816-TPLW

Kings Court, Chapel Street

King's Lynn

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Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government