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Award

## **The provision of Car Park Management services**

TRANSPORT UK EAST ANGLIA LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045748

Procurement identifier (OCID): ocds-h6vhtk-056b7e ([view related notices](#))

Published 4 August 2025, 4:04pm

### **Scope**

### **Reference**

AEA00472

### **Description**

The contract is for the provision of comprehensive car park management services which encompasses the operation of automatic number plate recognition (ANPR) systems, payment terminals and cashless payment platforms, patrol-based enforcement, revenue reconciliation and reporting, and support for client business development activities related to car parking operations.

Under this agreement, NCP will assume full responsibility for processing and administering the staff/visitor white-list across the entire estate, maintaining a central database of whitelisted vehicles and implementing regular audit processes. The supplier will serve as the primary contact point for staff regarding registration amendments, Parking Charge Notice (PCN) queries, and authorised contractor requests. Additional services include customer contact management with funded technology solutions featuring automated intercom responses, comprehensive monthly reporting covering contact types, sources, resolutions, locations and response times, and the timely issuing

of Parking Charge Notices following contravention dates.

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## **Contract 1. Car Park Management**

### **Supplier**

- NATIONAL CAR PARKS (EUK) LIMITED

### **Contract value**

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

### **Award decision date**

4 August 2025

### **Earliest date the contract will be signed**

14 August 2025

### **Contract dates (estimated)**

- 14 August 2025 to 10 August 2026

- 11 months, 28 days

## **Main procurement category**

Services

## **CPV classifications**

- 98351000 - Car park management services

## **Contract locations**

- UKH - East of England
- UKI - London
- UKJ - South East (England)

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

### **Direct award justification**

## Switching to direct award

Under this contract, NATIONAL CAR PARKS LTD (NCP) will deliver comprehensive car park management services encompassing ANPR system operation, payment terminal maintenance, patrol-based enforcement, revenue collection, permit administration, and customer service support. NCP will conduct regular facility inspections, issue Parking Charge Notices as required, and serve as the primary point of contact for inquiries related to vehicle registrations and contractor requests.

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## Supplier

### **NATIONAL CAR PARKS (EUK) LIMITED**

- Companies House: 06631612
- Public Procurement Organisation Number: PHRG-8486-BMWM

The Bailey

London

EC4M 7EG

United Kingdom

Email: [business.development@ncp.co.uk](mailto:business.development@ncp.co.uk)

Website: <http://www.ncp.co.uk>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Car Park Management

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## Contracting authority

### **TRANSPORT UK EAST ANGLIA LIMITED**

- Companies House: 07861414
- Public Procurement Organisation Number: PHNZ-7358-PGHP

11th Floor, One Stratford Place, Montfitchet Road

London

E20 1EJ

United Kingdom

Email: [procurement@greateranglia.co.uk](mailto:procurement@greateranglia.co.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Private utility