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Planning

Mediation and Disagreement Resolution Service (MDRS)

Cheshire East Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045729

Procurement identifier (OCID): ocids-h6vhtk-058083

Published 4 August 2025, 3:43pm

Scope

Reference

C4368

Description

Mediation service to support children, young people and their parent/carers with mediation and dispute resolution in relation to special education needs (SEN) issues, including where Education, Health and Care Plans assessed by the Council and its key partners are contested by the young person and their parent/carer.

Cheshire East Council is conducting a soft market testing survey to gauge interest from providers in delivering our Mediation and Disagreement Resolution Service (MDRS), a statutory requirement under the Children and Families Act 2014.

Cheshire East Council has successfully commissioned a Mediation and Dispute Resolution Service (MDRS) since 2015. We are now exploring options for potential recommissioning and invite feedback from the market through this soft market testing survey. While no final decision has been made regarding the timing or progression of the

procurement, your input will be valuable in shaping our approach.

Please note that participation in this survey does not imply any commitment from either party, and the procurement may be delayed or terminated depending on future developments. However, gathering insights now will provide a strong foundation should we proceed at a later stage.

This questionnaire aims to gather the thoughts and experiences of providers who may be interested in our proposed recommissioning.

The deadline for questionnaire responses is: Friday 22nd August 2025. Please upload your response to the Chest by the specified deadline.

Chest Ref: DN785358

You can access and provide your feedback using the link below

<https://procontract.due-north.com/RfX/RfXSummary?rfxId=b3532762-3e71-f011-813a-005056b64545&projectId=fa125d7c-3d71-f011-813a-005056b64545>

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD6 - Cheshire
-

Engagement

Engagement deadline

22 August 2025

Engagement process description

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Light touch

Contracting authority

Cheshire East Council

- Public Procurement Organisation Number: PTWR-7124-XZXQ

Delamere House, Delamere Street

Crewe

CW12JZ

United Kingdom

Email: procurementeast@cheshireeast.gov.uk

Region: UKD62 - Cheshire East

Organisation type: Public authority - sub-central government