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Contract

Property and Asset Management Software System

North East Lincolnshire Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045551

Procurement identifier (OCID): ocids-h6vhtk-055217 ([view related notices](#))

Published 4 August 2025, 11:13am

Scope

Description

This is a comprehensive software system to manage the Authority's property and asset portfolios.

Contract 1. Property and Asset Management Software System

Supplier

- CIVICA UK LIMITED

Contract value

- £210,768 excluding VAT
- £252,922 including VAT

Above the relevant threshold

Date signed

24 June 2025

Contract dates

- 24 June 2025 to 21 June 2028
- 2 years, 11 months, 28 days

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

The system has bolt on modules which the Authority may use to facilitate workflow (e.g. module for automated interaction with Authority's finance system).

CPV classifications

- 48000000 - Software package and information systems

- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services
- 72260000 - Software-related services

Contract locations

- UKE13 - North and North East Lincolnshire

Justification for not setting key performance indicators

The contract is below the £5million threshold and 3 KPIs are not required

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Extreme and unavoidable urgency

1. Description of the Requirement:

The TechForge Property Asset Management System (IT System) is essential for managing the Council's property and asset portfolio. This IT System ensures compliance with statutory regulations, financial transparency, and efficient management of property-related costs and maintenance schedules.

2. Reason for Direct Award:

The IT System contract cannot be awarded on the basis of a competitive tendering procedure due to extreme and unavoidable urgency. The urgency is not attributable to any act or omission of the contracting authority and could not have been foreseen by the contracting authority.

3. Background:

The IT System has been delivered via our regeneration partner, Equans and Equans contracted with Civica, as a subcontractor, to deliver services on behalf of the Council under the regeneration contract. However, the contract with Equans is coming to an end on 30 June 2025. We are contractually obliged to novate the IT System contract between Equans and Civica for the TechForge system, upon the expiry of the regeneration contract. However,

during discussions regarding the novation of the IT contract to the Council, Civica expressed a preference to contract on current terms, as the IT System contract to be novated was outdated. The updated contract to be entered into with Civica provides the same commercial position as the original IT System contract but is now up to date with legislative requirements. The contract was agreed by the parties on the 16 June 2025 and no delay was present in the process.

4. Justification for Urgency:

If a direct award is not made for the updated contract, the Council would still be obliged to contract with Civica under the original IT System contract. In addition, failure to enter into the updated contract would mean the Authority would lose access to the atabase holding

details of its property portfolio and would be unable to comply with its statutory requirements. Therefore, there is no option but to contract with Civica for the delivery of the TechForge system. The urgency of this situation is unavoidable and not due to any fault of the contracting authority. The immediate procurement of this system is crucial to ensure the continued management of the Council's property and asset portfolio without disruption.

5. Conclusion:

Given the extreme and unavoidable urgency, and the necessity of the TechForge system for the Council's operations, a direct award to Civica is justified under Schedule 5 of the Procurement Act 2023.

Supplier

CIVICA UK LIMITED

- Companies House: 01628868
- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: BidSupport@civica.com

Website: <https://www.civica.com/en-gb/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Property and Asset Management Software System

Contracting authority

North East Lincolnshire Borough Council

- Public Procurement Organisation Number: PXNN-3676-XCQV

Municipal Offices, Town Hall Square

Grimsby

DN31 1HU

United Kingdom

Email: procurement@nelincs.gov.uk

Website: <http://www.nelincs.gov.uk>

Region: UKE13 - North and North East Lincolnshire

Organisation type: Public authority - sub-central government