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Contract

COV - Home Support (Domiciliary Care/Personal Care) for Children & Young People with a Disability

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-045526

Procurement identifier (OCID): ocids-h6vhtk-04cfa6

Published 4 August 2025, 10:32am

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

PO Box 7097

Coventry

CV6 9SL

Email

procurement.services@coventry.gov.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.coventry.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Home Support (Domiciliary Care/Personal Care) for Children & Young People with a Disability

Reference number

COV - 21329

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This framework is for the Provision of Home Support (domiciliary care / personal care) for Children & Young People with a Disability.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £630,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

This framework is for the Provision of Home Support (domiciliary care / personal care) for Children & Young People with a Disability.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery & Mobilisation (data collection and information sharing, premises and access) / Weighting: 30%

Quality criterion - Name: Governance and quality assurance / Weighting: 15%

Quality criterion - Name: Establishing a culture of continuous improvement (promoting choice and control) / Weighting: 15%

Quality criterion - Name: Establishing a culture of continuous improvement (outcome driven focus) / Weighting: 30%

Quality criterion - Name: Safeguarding and supporting the most vulnerable / Weighting: 10%

Cost criterion - Name: Cost / Weighting: Pass/Fail

II.2.11) Information about options

Options: Yes

Description of options

The initial term of the framework will be for the period of 5 years form commencement but may be extended, by mutual agreement by 2 increments of 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001080](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 May 2025

V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MILESTONES PRIVATE LIMITED

Coventry

CV6 5SF

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

11092727

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £630,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 May 2025

V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LIFE4EVER H.C.S. LTD

Leicester

LE4 3BR

Country

United Kingdom

NUTS code

- UKF21 - Leicester

Companies House

09600876

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £630,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 May 2025

V.2.2) Information about tenders

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PBL CARE LIMITED

Birmingham

B12 0QR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

09550126

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £630,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry

Country

United Kingdom