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Contract

## **COV - Home Support (Domiciliary Care/Personal Care) for Children & Young People with a Disability**

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-045526

Procurement identifier (OCID): ocds-h6vhtk-04cfa6

Published 4 August 2025, 10:32am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry City Council

PO Box 7097

Coventry

CV6 9SL

#### **Email**

[procurement.services@coventry.gov.uk](mailto:procurement.services@coventry.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.coventry.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

COV - Home Support (Domiciliary Care/Personal Care) for Children & Young People with a Disability

Reference number

COV - 21329

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This framework is for the Provision of Home Support (domiciliary care / personal care) for Children & Young People with a Disability.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £630,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

This framework is for the Provision of Home Support (domiciliary care / personal care) for Children & Young People with a Disability.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery & Mobilisation (data collection and information sharing, premises and access) / Weighting: 30%

Quality criterion - Name: Governance and quality assurance / Weighting: 15%

Quality criterion - Name: Establishing a culture of continuous improvement (promoting choice and control) / Weighting: 15%

Quality criterion - Name: Establishing a culture of continuous improvement (outcome driven focus) / Weighting: 30%

Quality criterion - Name: Safeguarding and supporting the most vulnerable / Weighting: 10%

Cost criterion - Name: Cost / Weighting: Pass/Fail

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial term of the framework will be for the period of 5 years form commencement but may be extended, by mutual agreement by 2 increments of 12 months.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-001080](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MILESTONES PRIVATE LIMITED

Coventry

CV6 5SF

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

11092727

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £630,000

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### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

LIFE4EVER H.C.S. LTD

Leicester

LE4 3BR

Country

United Kingdom

NUTS code

- UKF21 - Leicester

Companies House

09600876

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £630,000

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A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 29

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

PBL CARE LIMITED

Birmingham

B12 0QR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

09550126

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £630,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Coventry City Council

Coventry

Country

United Kingdom