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Contract

Telephone fundraising software (MOLE)

THE OPEN UNIVERSITY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045518

Procurement identifier (OCID): ocds-h6vhtk-056c05

Published 4 August 2025, 10:25am

Scope

Reference

OUPA10731c

Description

Telephone fundraising software (MOLE) - market leading calling software for the education sector for use on educational telephone fundraising campaigns. 58,341.60 inc VAT

Contract 1

Supplier

- Buffalo"

Contract value

- £48,618 excluding VAT
- £583,416 including VAT

Below the relevant threshold

Date signed

24 July 2025

Contract dates

- 1 August 2025 to 31 August 2028
- 3 years, 1 month

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Below threshold - unknown

Supplier

Buffalo"

Suite 2b, Whitefriars, Lewins Mead

Bristol

BS1 2NT

United Kingdom

Email: edlang@buffalofc.co.uk

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391
- Public Procurement Organisation Number: PYNW-6296-ZJQQ

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: finance-tenders@open.ac.uk

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government