

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/045478-2025>

Planning

Market Engagement for the provision of care and support for extra care services

Gateshead Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045478

Procurement identifier (OCID): ocds-h6vhtk-0500db

Published 4 August 2025, 9:13am

This is an old version of this notice. [View the latest version](#).

Scope

Reference

SCO16

Description

Gateshead Council are holding an online Market Engagement Event on team's which will take place on Monday 18th August 10:30 to 11:30am for the provision of care and support for extra care services.

Gateshead Council (the Council) is in the process of renewing its Contract for the Provision of care and support for Angel and Callendar Court Extra Care services.

As part of this process the Council is conducting an early Market Engagement Exercise to establish the level of interest in this opportunity, to gather information and improve our

understanding of the market.

Suppliers are invited to consider the inquiries detailed within this Market Engagement Questionnaire and complete the questionnaire in Section Two.

Suppliers are also invited to attend an early Market Engagement Event on Monday 18th August 2025 where we will discuss the current feedback we are receiving around Extra Care and potential model options. This will be an opportunity for the market to provide feedback and help develop the future model.

Please note: this is a feedback and model development session. It will not give an overview of how the proposed Contract will operate and what interested Providers will need to do to participate in the procurement process. This will be discussed at a later Market Engagement event.

There will also be the opportunity for Providers to book onto individual sessions with the Council to provide any further feedback or questions not already discussed in the session.

The Council is looking to review and re-commission the care and support contract for Angel and Callendar Court Extra Care settings.

Angel Court is a 45 two bed scheme located in Harlow Green with the registered housing provider being the Council. Callendar Court is a 40 one bed and two bed scheme located in Beacon Lough Estate.

As a borough, Gateshead have an increasing ageing population. In addition, the number of people living with dementia is also increasing. There is a need to ensure the new care and support contract is able to support this increasing need, with the ethos of supporting residents to remain independent, remain in their own home and reduce the reliance on residential care.

Contract dates (estimated)

- 19 August 2026 to 19 August 2030
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Engagement

Engagement deadline

18 August 2025

Engagement process description

Gateshead Council are holding an online Market Engagement Event on team's which will take place on Monday 18th August 10:30 to 11:30am for the provision of care and support for extra care services.

Please search open reference OPEN20251389 for access to the market engagement event documents.

Gateshead Council (the Council) is in the process of renewing its Contract for the Provision of care and support for Angel and Callendar Court Extra Care services.

As part of this process the Council is conducting an early Market Engagement Exercise to establish the level of interest in this opportunity, to gather information and improve our understanding of the market.

Suppliers are invited to consider the inquiries detailed within this Market Engagement

Questionnaire and complete the questionnaire in Section Two.

Suppliers are also invited to attend an early Market Engagement Event on Monday 18th August 2025 where we will discuss the current feedback we are receiving around Extra Care and potential model options. This will be an opportunity for the market to provide feedback and help develop the future model.

Please note: this is a feedback and model development session. It will not give an overview of how the proposed Contract will operate and what interested Providers will need to do to participate in the procurement process. This will be discussed at a later Market Engagement event.

There will also be the opportunity for Providers to book onto individual sessions with the Council to provide any further feedback or questions not already discussed in the session.

The Council is looking to review and re-commission the care and support contract for Angel and Callendar Court Extra Care settings.

Angel Court is a 45 two bed scheme located in Harlow Green with the registered housing provider being the Council. Callendar Court is a 40 one bed and two bed scheme located in Beacon Lough Estate.

As a borough, Gateshead have an increasing ageing population. In addition, the number of people living with dementia is also increasing. There is a need to ensure the new care and support contract is able to support this increasing need, with the ethos of supporting residents to remain independent, remain in their own home and reduce the reliance on residential care.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Gateshead Borough Council

- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: ashleighbillingham@gateshead.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government