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Award

Community Equipment Services

London Borough of Richmond Upon Thames

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045445

Procurement identifier (OCID): ocds-h6vhtk-056bda ([view related notices](#))

Published 1 August 2025, 9:10pm

Scope

Reference

CPT3566

Description

Direct Award for the contract of Equipment Services, The Council needs to make arrangements for emergency provision due to the imminent liquidation of the current contractor. These arrangements will allow for immediate equipment provision as well as creating the opportunity for an orderly transition from the current provider as appropriate.

Current spend £2.1 million per annum

Contract 1. Community Equipment Services

Supplier

- Provide Equipment Hub Limited

Contract value

- £21,000,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 August 2025

Contract dates (estimated)

- 1 August 2025 to 31 July 2026
- Possible extension to 31 July 2028
- 3 years

Description of possible extension:

Up to an additional 24 months could be required to allow sufficient time for planning in a very restricted market

Main procurement category

Services

CPV classifications

- 85112200 - Outpatient care services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85320000 - Social services
- 90000000 - Sewage, refuse, cleaning and environmental services
- 92000000 - Recreational, cultural and sporting services

Contract locations

- UKL - Wales

Participation

Particular suitability

Voluntary, community and social enterprises (VCSE)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council needs to make arrangements for emergency provision due to the imminent liquidation of the current contractor. These arrangements will allow for immediate equipment provision as well as creating the opportunity for an orderly transition from the current provider as appropriate.

Supplier

Provide Equipment Hub Limited

- Companies House: 15570896

3 Imperial Way

Croydon

CR0 4RR

United Kingdom

Email: PEHadmin@provideequipmenthub.co.uk

Region: UKI62 - Croydon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Community Equipment Services

Contracting authority

London Borough of Richmond Upon Thames

- Public Procurement Organisation Number: PWCN-8355-HHZL

44 York Street

Twickenham

TW1 3BZ

United Kingdom

Email: Procurement@richmondandwandsworth.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government

