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Contract

QHM-2025-9518 Social Navigation

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-045417

Procurement identifier (OCID): ocds-h6vhtk-056bc3

Published 1 August 2025, 6:16pm

Section I: Contracting authority

I.1) Name and addresses

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR53XB

Email

nencicb.procurement@nhs.net

Country

United Kingdom

Region code

UKC - North East (England)

NHS Organisation Data Service

QHM

Internet address(es)

Main address

<https://northeastnorthcumbria.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

QHM-2025-9518 Social Navigation

Reference number

Social Navigation

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Navigation

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,197

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Social Navigation

The relevant authority intends to award a contract to an existing provider under Direct Award C under the Health Care Services (Provider Selection Regime) regulations 2023.

The contract value is £11197.

Contract Start Date: 01/04/2025

Contract End Date: 31/03/2026

Although the contract start is 01/04/2025, the services have been delivered on an implied contract and contracts will be issued following the standstill period from the date of this notice.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100%

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to decision makers by midnight on 13/08/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

QHM-2025-9518

Title

QHM-2025-9518 Social Navigation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

First Contact Clinical

South Shields Business Works South Shields Tyne and Wear

South Shields

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

TBC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,197

Total value of the contract/lot: £11,197

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill

Period. Representations by providers must be made to decision makers by midnight on 13/08/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

Written representation should be sent to:

nencicb.procurement@nhs.net

Details of the individual(s) making the award decision:

Chief Delivery Officer

Director of Finance

Director of Finance

Director to Finance

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract. In line with the PSR Regulations, the provider has been assessed against the 5 Key Criteria and has passed and satisfied key requirements identified for the contract.

Conflicts of interest were managed throughout the process and there were no conflicts of interests identified.

VI.4) Procedures for review

VI.4.1) Review body

North East and North Cumbria Integrated Care Board

Sunderland

Country

United Kingdom