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Award

Careline Service for North East Essex

Tendring District Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045376

Procurement identifier (OCID): ocds-h6vhtk-056aa5 ([view related notices](#))

Published 1 August 2025, 4:35pm

Scope

Reference

EPP0273

Description

The transfer of Tendring Careline's Service, circa 1,200 existing service-users to the expanded Helpline service provided by Amphora on 1 August 2025.

Contract 1. Careline Service for North East Essex

Supplier

- Amphora

Contract value

- £473,200 excluding VAT
- £567,840 including VAT

Above the relevant threshold

Award decision date

31 July 2025

Earliest date the contract will be signed

1 August 2025

Contract dates (estimated)

- 1 August 2025 to 31 March 2028
- 2 years, 8 months

Main procurement category

Services

CPV classifications

- 75100000 - Administration services

- 75200000 - Provision of services to the community
- 79622000 - Supply services of domestic help personnel
- 92222000 - Closed circuit television services
- 98513310 - Home-help services

Contract locations

- UKH3 - Essex

Procedure

Procedure type

Direct award

Supplier

Amphora

- Companies House: 10799072

Town Hall, High Street

Colchester

CO1 1PJ

United Kingdom

Email: Alistair.wilson@colchesteramphora.com

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Careline Service for North East Essex

Contracting authority

Tendring District Council

- Public Procurement Organisation Number: PPWL-8775-PCGW

Town Hall

Clacton-on-Sea

CO15 1SE

United Kingdom

Email: procurement@tendringdc.gov.uk

Region: UKH34 - Essex Haven Gateway

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Essex County Council

Summary of their role in this procurement: Procuring on behalf of Tendring District Council

- Public Procurement Organisation Number: PWVM-4844-NRQH

County Hall, Market Road

Chelmsford

CM1 1QH

United Kingdom

Email: ProcurementSandA@essex.gov.uk

Region: UKH36 - Heart of Essex

Contact organisation

Contact Tendring District Council for any enquiries.