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Contract

Contract for the Provision of a Suicide Bereavement Support Service

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-045365

Procurement identifier (OCID): ocds-h6vhtk-056ba6

Published 1 August 2025, 4:17pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

County Hall

Hertford

SG138DQ

Email

strategic.procurement@hertfordshire.gov.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of a Suicide Bereavement Support Service

Reference number

HCC2517055

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

CHUMS offers an all-age suicide bereavement service across Hertfordshire and West Essex, supporting anyone affected by suicide. The service provides timely emotional and practical support to reduce the risk of further harm, including identifying and assisting others close to the bereaved-such as family, friends, and professionals. It also works in partnership with other organisations, using a risk management plan developed by Hertfordshire Public Health to ensure individuals receive the most appropriate care for their needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £296,940

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council has a requirement for a suicide bereavement support service.

The Council is intending to award this contract to our existing provider following Direct Award Process C under the Provider Selection Regime (PSR.)

The contract will commence on 1st September 2025 until 31st August 2026 with the option to extend for one (1) year, plus one (1) year, plus one (1) year.

The approximate life time value of this contract is stated in II.1.7 above and includes the value of any possible extensions.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

There is the option to extend the contract for one (1) year, plus one (1) year, plus one (1) year subject to available funding and satisfactory performance at the discretion of the Council.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to the relevant authority by 13th August 2025.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CHUMS Social Enterprise CIC

Wrest Park Enterprise Centre Wrest Park

Bedford

MK45 4HS

Country

United Kingdom

NUTS code

- UKH24 - Bedford

Companies House

07589791

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £296,940

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations must be made to decision makers by 13th August 2025.

The contract has not yet formally been awarded; this notice services as an intention to award under the PSR.

Written representations should be sent to:

strategic.procurement@hertfordshire.gov.uk

Details of individuals making the award decision:

Commissioning Officer - Community Protection

Health Improvement Lead - Community Protection

Strategic Lead - Children & Young People - Community Protection

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract. The provider has been assessed against the relevant 5 key criteria and has passed the requirements.

There were no conflicts of interest identified.

VI.4) Procedures for review

VI.4.1) Review body

Independent Choice and Procurement Panel

Wellington House

London

SE1 8UG

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council will enter into an 8 working day standstill period following publication of this Contract Award Notice before officially awarding the contract in line with the requirements under PSR.