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Tender

## **Cleaning Services across King's Lynn and West Norfolk**

Borough Council of Kings Lynn and West Norfolk

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045364

Procurement identifier (OCID): ocds-h6vhtk-0502fe

Published 1 August 2025, 4:16pm

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### **Scope**

### **Reference**

BCKLWN362

### **Description**

The Borough Council of King's Lynn and West Norfolk is inviting tenders for various cleaning services across King's Lynn and West Norfolk which, will be divided into 4 lots. Bidders can apply for any number of lots e.g., Lot 1 and Lot 4 or Lot 2 only, or all 4 lots etc.

The cleaning services required include:

- General office cleaning
- Cleaning of roofs

- Cleaning of cladding
- Cleaning of upholstery
- Cleaning of windows

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=969843128>

### **Total value (estimated)**

- £254,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 3 November 2025 to 2 November 2027
- Possible extension to 2 November 2029
- 4 years

Description of possible extension:

Option to extend up to 2 years

### **Main procurement category**

Services

### **Contract locations**

- UKH16 - North and West Norfolk

## **Lot constraints**

Description of how multiple lots may be awarded:

Bidders can apply for any number of lots e.g., Lot 1 and Lot 4 or Lot 2 only, or all 4 lots etc.

## **Not the same for all lots**

CPV classifications are shown in Lot sections, because they are not the same for all lots.

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## **Lot BCKLWN362. Office/Light industrial cleaning**

### **Description**

Office/Light industrial cleaning at Enterprise Works and the Print Room, King's Lynn

### **Lot value (estimated)**

- £144,000 including VAT

### **CPV classifications**

- 90911200 - Building-cleaning services

- 90919200 - Office cleaning services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Cleaning of industrial estate roofs & cladding**

### **Description**

Cleaning of industrial estate roofs on an annual basis

Annual cleaning of cladding to all elevations at Bartons Court, Downham Market

### **Lot value (estimated)**

- £24,000 including VAT

### **CPV classifications**

- 45452000 - Exterior cleaning work for buildings
- 90910000 - Cleaning services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. Upholstery and carpet cleaning**

## **Description**

Upholstery and carpet cleaning at King's Court

## **Lot value (estimated)**

- £18,800 including VAT

## **CPV classifications**

- 90910000 - Cleaning services
- 98312000 - Textile-cleaning services

## **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 4. Window Cleaning**

### **Description**

Window Cleaning at King's Court, Regis Place, King's Lynn Innovation Centre King's Lynn, Valentine Road Hunstanton, PE30 5FQ, Mintlyn Crematorium, 3, 5 & 7 Peterborough Road King's Lynn, Corn Exchange King's Lynn and various other Council depots and other buildings may be added to this Contract.

### **Lot value (estimated)**

- £67,200 including VAT

## **CPV classifications**

- 90911300 - Window-cleaning services

## **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Particular suitability**

**Lot BCKLWN362. Office/Light industrial cleaning**

**Lot 2. Cleaning of industrial estate roofs & cladding**

**Lot 3. Upholstery and carpet cleaning**

**Lot 4. Window Cleaning**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

22 August 2025, 11:59pm

## Tender submission deadline

29 August 2025, 12:00pm

## Submission address and any special instructions

<https://www.delta-esourcing.com/>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

15 September 2025

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## Award criteria

### Lot BCKLWN362. Office/Light industrial cleaning

Name	Type	Weighting
Total Annual Fixed cost for completion of the works	Price	50%
Methodology of works	Quality	25%
Communication, Experience and Customer Care	Quality	20%
Social Value	Quality	5%

## Lot 2. Cleaning of industrial estate roofs & cladding

Name	Description	Type	Weighting
Total Annual Fixed cost for completion of the works	Fixed cost	Price	50%
Methodology of works	Methodology	Quality	25%
Communication, Experience and Customer Care	Communication etc.	Quality	20%
Social Value	Social Value	Quality	5%

## Lot 3. Upholstery and carpet cleaning

### Lot 4. Window Cleaning

Name	Description	Type	Weighting
Total Annual Fixed cost for completion of the works	Cost	Price	50%
Methodology of works	Methodology	Quality	25%
Communication, Experience and Customer Care	Communication etc.	Quality	20%
Social Value	Social Value	Quality	5%

## Other information

### Conflicts assessment prepared/revised

Yes

## Procedure

## Procedure type

Open procedure

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## Contracting authority

### **Borough Council of Kings Lynn and West Norfolk**

- Public Procurement Organisation Number: PZQQ-4816-TPLW

Kings Court, Chapel Street

King's Lynn

PE30 1EX

United Kingdom

Telephone: +44 1553616200

Email: [procurementtenders@west-norfolk.gov.uk](mailto:procurementtenders@west-norfolk.gov.uk)

Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government