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Award

## **Supported Accommodation and Floating Support for People with Mental Health Needs**

Newcastle City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045198

Procurement identifier (OCID): ocds-h6vhtk-05074f ([view related notices](#))

Published 1 August 2025, 12:42pm

### **Scope**

### **Reference**

P-008907/C-013300

### **Description**

This service is for Supported Accommodation and Floating Support for People with Mental Health Needs in Newcastle upon Tyne, for single people and couples who are at risk of or are threatened with homelessness, or who are literally homeless.

The service includes the following core functions; these functions should be delivered as part of an integrated delivery model and should be designed and delivered to meet the aims and outcomes described in the specification:

Supported Accommodation - High quality accommodation and support in community-based settings, that enables people with a mental health need to gain and retain the skills necessary to live as independently as possible by promoting these skills and promoting social inclusion.

Floating Support - Visiting floating support that is delivered on a citywide basis and enables people to gain and retain the skills necessary to continue to live as independently as possible by promoting those skills and social inclusion.

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## **Contract 1. Supported Accommodation and Floating Support for People with Mental Health Needs**

### **Supplier**

- Karbon Homes

### **Contract value**

- £1,209,076 including VAT

Above the relevant threshold

### **Award decision date**

31 July 2025

### **Date assessment summaries were sent to tenderers**

1 August 2025

### **Standstill period**

- End: 13 August 2025
- 8 working days

### **Earliest date the contract will be signed**

14 August 2025

### **Contract dates (estimated)**

- 1 September 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years, 7 months

Description of possible extension:

Option to extend 1 x 12 months

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UKC22 - Tyneside

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## Information about tenders

- 6 tenders received
- 4 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Karbon Homes

- Charity Commission (England and Wales): RS007529
- Public Procurement Organisation Number: PCDL-6326-LXPW

Number 5

Newcastle

NE12 8EG

United Kingdom

Email: [Procurement@Karbonhomes.co.uk](mailto:Procurement@Karbonhomes.co.uk)

Website: <https://www.karbonhomes.co.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Supported Accommodation and Floating Support for People with Mental Health Needs

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## **Contracting authority**

### **Newcastle City Council**

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: [suzanne.guthrie.gower@newcastle.gov.uk](mailto:suzanne.guthrie.gower@newcastle.gov.uk)

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government