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Tender

Security Service for Cheltenham Ice Rink 2025/2026, 2026/27, 2027/2028

Cheltenham Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045152

Procurement identifier (OCID): ocds-h6vhtk-056b2b

Published 1 August 2025, 11:46am

Scope

Description

The Council is seeking an experienced security contractor to provide out of hours security services at Cheltenham's outdoor Ice Rink for the next three winter seasons.

The Cheltenham Ice Rink will be located in Imperial Gardens, GL50 1BQ. The rink will be housed in a solid sided marquee with additional facilities and equipment located in nearby external compounds. The successful bidder will ensure the protection of the ice rink, its facilities such as mobile toilets, and any equipment or materials onsite during non-operational hours. The selected provider will demonstrate a robust understanding of the unique challenges associated with securing an outdoor venue, particularly in maintaining vigilance and addressing potential incidents promptly and effectively.

For the 2025/26 season, the site build will commence on Monday 10 November 2025 and the anticipated date for completion of break is Friday 9 January 2026. The rink will be open to the general public from Friday 21 November 2025 to Sunday 4 January 2026, every day except Christmas day. Opening hours are slightly longer on Fridays and Saturdays, with an additional skating session scheduled at the end of the day. An anticipated 40,000 tickets will be sold for the event.

Total value (estimated)

- £36,000 excluding VAT
- £43,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 10 January 2028
- 2 years, 3 months, 26 days

Main procurement category

Services

CPV classifications

- 75241000 - Public security services
- 79710000 - Security services

Contract locations

- UKK13 - Gloucestershire

Submission

Tender submission deadline

15 August 2025, 5:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/publicagroup.aspx/Home>

Tenders may be submitted electronically

Yes

Award criteria

Price 70%

Quality 30%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Cheltenham Borough Council

- Public Procurement Organisation Number: PYYL-2725-ZJVP

Municipal Offices, Promenade

Cheltenham

GL50 9SA

United Kingdom

Email: procurement@publicagroup.uk

Region: UKK13 - Gloucestershire

Organisation type: Public authority - sub-central government