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Tender

Havering Dementia Support Services

London Borough of Havering

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045106

Procurement identifier (OCID): ocds-h6vhtk-05158a

Published 1 August 2025, 10:59am

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Scope

Reference

ITTH170

Description

The London Borough of Havering is seeking to commission a provider for the delivery of Dementia Support Services. The service provider will provide non-clinical, personalised support to individuals with a pre-diagnosis of dementia, those with a confirmed diagnosis and their carer's. This support encompasses information, advice, peer support and promoting health and wellbeing. The service aims to provide early intervention, enabling individuals with dementia and their carers to manage health conditions and symptoms effectively, thereby reducing the risk of complications and enhancing their independence.

The contract will commence on 2nd February 2026 and subject to satisfactory performance, shall continue until 31st January 2029 ("the contract period") with the option to extend until 31st January 2031

Total value (estimated)

- £1,250,000 excluding VAT
- £1,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 4 years, 11 months, 27 days

Description of possible extension:

The contract will commence on 1st February 2026 and subject to satisfactory performance, shall continue until 31st January 2029 ("the contract period") with the option to extend until 31st January 2031

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

1 September 2025, 12:00pm

Submission address and any special instructions

<https://elfy.fa.em3.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 November 2025

Award criteria

Name	Type	Weighting
Price	Price	70%
Quality	Quality	25%
Social Value	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

London Borough of Havering

- Public Procurement Organisation Number: PCZG-5314-HWNM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: procurement.support@havering.gov.uk

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government