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Contract

PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

University of Glasgow

F03: Contract award notice

Notice identifier: 2025/S 000-045092

Procurement identifier (OCID): ocds-h6vhtk-04ffdc

Published 1 August 2025, 10:39am

Section I: Contracting authority

I.1) Name and addresses

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

Contact

Rhona Wilson

Email

Rhona.Wilson@glasgow.ac.uk

Telephone

+44 1413306908

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gla.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Reference number

PURCH2651

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £358,110

II.2) Description

II.2.1) Title

Lot 1 – Provision of Employee Assistance Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and

Counselling Support Services

Lot 1 – Provision of Employee Assistance Services

II.2.5) Award criteria

Quality criterion - Name: Quality - Section 1 – Account Management and Key Personnel / Weighting: 15%

Quality criterion - Name: Quality - Section 2 - Quality Assurance / Continuous Improvement / Weighting: 10%

Quality criterion - Name: Quality - Section 3 - Service Delivery / Weighting: 35%

Quality criterion - Name: Quality - Section 4 - Onboarding, Implementation, Transition and Management / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 5%

Price - Weighting: 25%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Provision of Student Assistance Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Lot 2 – Provision of Student Assistance Services

II.2.5) Award criteria

Quality criterion - Name: Quality - Section 1 - Account Management / Weighting: 10%

Quality criterion - Name: Quality - Section 2 - Risk Management and Escalation / Weighting: 15%

Quality criterion - Name: Quality - Section 3 - Service Delivery / Weighting: 35%

Quality criterion - Name: Quality - Section 4 - Implementation Plan / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 5%

Price - Weighting: 25%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-014035](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 – Provision of Employee Assistance Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

People Asset Management Ltd

Holly House, 73 - 75 Sankey Street, Warrington

Warrington

WA1 1SL

Email

sales@people-am.com

Telephone

+44 01925227000

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £172,050

Section V. Award of contract

Lot No

2

Title

Lot 2 – Provision of Student Assistance Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Assured

The Peninsula , Victoria Place

Manchester

M4 4FB

Email

bids@healthassured.co.uk

Telephone

+44 7815460008

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £186,060

Section VI. Complementary information

VI.3) Additional information

(SC Ref:806049)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom