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Contract

## **PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services**

University of Glasgow

F03: Contract award notice

Notice identifier: 2025/S 000-045092

Procurement identifier (OCID): ocds-h6vhtk-04ffdc

Published 1 August 2025, 10:39am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

#### **Contact**

Rhona Wilson

#### **Email**

[Rhona.Wilson@glasgow.ac.uk](mailto:Rhona.Wilson@glasgow.ac.uk)

#### **Telephone**

+44 1413306908

#### **Fax**

+44 0000000000

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.gla.ac.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00108](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Reference number

PURCH2651

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £358,110

## **II.2) Description**

### **II.2.1) Title**

Lot 1 – Provision of Employee Assistance Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

### **II.2.4) Description of the procurement**

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and

Counselling Support Services

Lot 1 – Provision of Employee Assistance Services

**II.2.5) Award criteria**

Quality criterion - Name: Quality - Section 1 – Account Management and Key Personnel / Weighting: 15%

Quality criterion - Name: Quality - Section 2 - Quality Assurance / Continuous Improvement / Weighting: 10%

Quality criterion - Name: Quality - Section 3 - Service Delivery / Weighting: 35%

Quality criterion - Name: Quality - Section 4 - Onboarding, Implementation, Transition and Management / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 5%

Price - Weighting: 25%

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description**

**II.2.1) Title**

Lot 2 – Provision of Student Assistance Services

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

**II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

#### **II.2.4) Description of the procurement**

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Lot 2 – Provision of Student Assistance Services

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality - Section 1 - Account Management / Weighting: 10%

Quality criterion - Name: Quality - Section 2 - Risk Management and Escalation / Weighting: 15%

Quality criterion - Name: Quality - Section 3 - Service Delivery / Weighting: 35%

Quality criterion - Name: Quality - Section 4 - Implementation Plan / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 5%

Price - Weighting: 25%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-014035](#)

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## Section V. Award of contract

### Lot No

1

### Title

Lot 1 – Provision of Employee Assistance Services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

31 July 2025

#### V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

People Asset Management Ltd

Holly House, 73 - 75 Sankey Street, Warrington

Warrington

WA1 1SL

Email

[sales@people-am.com](mailto:sales@people-am.com)

Telephone

+44 01925227000

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £172,050

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Lot 2 – Provision of Student Assistance Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Health Assured

The Peninsula , Victoria Place

Manchester

M4 4FB

Email

[bids@healthassured.co.uk](mailto:bids@healthassured.co.uk)

Telephone

+44 7815460008

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £186,060

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:806049)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom