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Not applicable

Complex Learning Disability (LD) / Autism Supported Living Service (York) - Most Suitable Provider Process

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-045090

Procurement identifier (OCID): ocids-h6vhtk-056277

Published 1 August 2025, 10:36am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

Health House, Grange Park Lane, Willerby

East Riding of Yorkshire

HU106DT

Email

hnyicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

QQQ

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Complex Learning Disability (LD) / Autism Supported Living Service (York) - Most Suitable Provider Process

Reference number

C358448

II.1.2) Main CPV code

- 85312500 - Rehabilitation services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Humber and North Yorkshire Integrated Care Board (ICB), hereafter the Relevant Authority, is seeking to procure a Complex Learning Disability (LD) / Autism Supported Living Service (York) through a Most Suitable Provider Process under The Health Care Services (Provider Selection Regime) Regulations 2023. The preferred Provider will be required to demonstrate how they will deliver a high quality, dignified, cost effective service that puts the individual at the centre of their own care which supports and maintains their on-going health and wellbeing needs.

The preferred Provider will have a strong value base that reflects:

- Positive social interactions
- Support for meaningful activity

- Opportunities for choice
- Opportunities for education, skills development, and employment
- Encouragement of greater independence
- Support to establish and maintain relationships to enable individuals to lead a good and meaningful everyday life.

The Relevant Authority wishes to establish a single Provider contract for the provision of the service. The service model will include a single Provider who will act as the contract holder with the Relevant Authority. It is anticipated that the Provider will deliver the entirety of the service specification through delivery of the Supported Living element for four (4) individuals at a site in York. The service will be required to:

- Provide expertise and specialism in effectively supporting individuals with complex needs whose needs are unable to be met within the existing local provision;
- Enhance and maintain a service user's quality of life;
- Support an overall reduction of admissions to hospital, hospital settings and emergency service responses;
- Support individuals who display behaviour that challenges, including interventions to reduce behaviour challenges;
- Respond quickly to crisis and emergency, with a local staff hub offer to allow a robust crisis response.
- Enable individuals to:
 - o live as independently as possible, developing the skills they require to live in settled accommodation within a local community;
 - o receive their support in the least restrictive way possible;
 - o have choice and control over their care and support, including how it is delivered and by whom;
 - o receive a flexible service which responds to their individual preferences and needs;
 - o enable achievement of individualised outcomes, and to reduce the reliance on extensive formal care and support.

The Provider must have direct access within their organisation to the below specialist staff, who are able to oversee the individuals within the service, support staff competency and capability, and ensure individuals are fully supported.

- Behavioural analyst to enable psychologically informed support plans
- Positive Behaviour Support practitioner (beyond restraint training - to work on developing the positive behaviours that render restraint unnecessary)
- Clinical Psychologist with experience of this client group as a minimum during transition stage and at a time of crisis to support the universal community service
- Mental health nurse on site or within 20 minutes travel (as measured at busy times)

Providers must confirm they have direct access (in-house) to the below training, and are able to ensure staff are fully trained and competent in the below:

- Autism training,
- PRN training,
- PBS training (including positive development for the tenant and restraint - please see above)
- Managing behaviours including Positive Behaviour Support and the use of a positive proactive and preventative model, where appropriate, such as Non-Abusive Psychological and Physical Interventions (NAPPI), - please see above
- Mental health issues,
- Complex Trauma,
- Trauma informed care approach,
- Learning Disability.

This list is not exhaustive of the full training and competency requirements of staff but are seen as key areas that are pertinent to fully supporting the level and range of complexity within the development

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-041442](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Place of text to be modified

Additional Information

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using Most Suitable Provider process.

Contract award date - 18 July 2025

Contract term - 1 August 2025 - 31 July 2028 (contract term may be extended by two (2) years).

Approximate lifetime value of the contract is £11,300,695.