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Planning

Defence Soft Facilities Management (UK Estate)

Defence Infrastructure Organisation

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045066

Procurement identifier (OCID): ocds-h6vhtk-0560bc

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Scope

Reference

715309450

Description

Defence Soft Facilities Management (UK Estate) will deliver quality and consistent replacement regional Soft Facilities Management contracts which demonstrate value for money and affordability, whilst meeting current and future requirements. The contracts will also seek opportunities to enhance the Lived Experience for the Defence community by incorporating/addressing the opportunities for improvement identified throughout the life of the current contracts, brought about by changes in MOD policy, and in consultation with our customers.

Services required will include;

Management services; Catering services; Retail & Leisure Services; Helpdesk Services; Mess Accommodation Services; Cleaning Services; Waste management services; Support services; Stores and armouries; as well as other required FM services.

The contracts will initially run for 7 years. There is estimated to be extension options for up to a further 3 years.

Total value (estimated)

- £3,792,056,000 excluding VAT
- £4,550,467,200 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 March 2027 to 11 March 2034
- Possible extension to 11 March 2037
- 10 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services

- 79993100 - Facilities management services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

19 August 2025

Engagement process description

The Defence Infrastructure Organisation (DIO) is holding a Market Engagement (ME) event on the 19th August 2025 from 10am to 12pm. The event will be hosted on TEAMS. The purpose of the event is to enable potential participants to understand the planned tender process and the timescales anticipated for the procurement of the Defence Soft Facilities Management regional contracts. Suppliers are invited to express their interest in joining the event by emailing the Defence Soft Facilities Management Commercial Team: DIO-DefSFMCommercial@mod.gov.uk. Expressions of interest to join this ME event must be received by 10am on 18th August 2025. Attendee numbers are not limited, given this is a virtual event, however DIO reserves the right to schedule additional events if there is a significant number of respondents.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

27 August 2025

Contracting authority

Defence Infrastructure Organisation

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

St George's House, DMS Whittington

Lichfield

WS14 9PY

United Kingdom

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Region: UKG24 - Staffordshire CC

Organisation type: Public authority - central government