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Planning

## Gas and Renewable repairs and maintenance (5\*)

Stonewater Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-045061

Procurement identifier (OCID): ocds-h6vhtk-056af3

Published 1 August 2025, 10:05am

### Scope

### Reference

00422-AST

### Description

This opportunity is in the South West region of Stonewater's housing stock (circa 6,500 homes) and covers:

- 5-Star Gas Heating Servicing, Repairs, Maintenance, and Installations
- 3-Star Renewable Heating, Servicing, Repairs, and Maintenance

The contract will run for an initial term of three years, with the potential to extend for a further two years (in one-year increments). Anticipated annual spend is £2.3m.

The appointment is for a service provider for the South West Region to provide a 24-hour 7 days a week year round fully comprehensive servicing, gas safety check, issuing of LGSR and responsive repair service to all Stonewater properties in that region. This shall

include all contract and non-contract properties as required. The contract is to cover the service and maintenance of domestic and commercial heating systems. This includes, but is not limited to, system which use gas, oil solid fuels or renewable technologies. The only exception being electrically heated homes, unless "wet" electrical flow boiler, such as Amptec and Electromax.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=970073064>

## **Commercial tool**

Establishes a dynamic market

## **Total value (estimated)**

- £12,000,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 10 June 2027 to 9 June 2030
- Possible extension to 9 June 2032
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 45232141 - Heating works
- 45331100 - Central-heating installation work
- 50000000 - Repair and maintenance services
- 50511000 - Repair and maintenance services of pumps
- 50720000 - Repair and maintenance services of central heating

## **Contract locations**

- UKK - South West (England)

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## **Engagement**

### **Engagement deadline**

28 August 2025

### **Engagement process description**

Supplier Engagement Opportunity: Gas & Renewables Contract - Supplier Open Day Invitation

Stonewater, one of the UK's leading social housing providers, will shortly be going out to tender for a significant contract. This opportunity is in the South West region of Stonewater's housing stock (circa 6,500 homes) and covers:

- 5-Star Gas Heating Servicing, Repairs, Maintenance, and Installations
- 3-Star Renewable Heating, Servicing, Repairs, and Maintenance

The contract will run for an initial term of three years, with the potential to extend for a further two years (in one-year increments). Anticipated annual spend is £2.3m.

We are currently seeking market insight to help shape the proposed specifications, with a strong focus on:

- Technical service delivery
- IT interface capabilities
- Innovation in customer and asset-focused service provision

To support this early market engagement, we are inviting interested suppliers to join us for an in-person Supplier Open Day (subject to demand):

- Thursday 28th August
- 10:00am - 12:00pm
- Stonewater Bournemouth Hub

6th Floor, Melbury House

1-3 Oxford Road, Bournemouth, BH8 8EY

#### Why Attend?

- Be among the first to review and discuss the draft specification (which will be shared in advance)
- Contribute valuable feedback to help shape the scope and delivery model
- Gain early insight into Stonewater's strategic priorities and contract expectations
- Meet our procurement, operational, IT and customer teams in person
- Network with peers over light refreshments (tea, coffee, water provided)

We strongly encourage in-person attendance to maximise interaction and discussion. However, a virtual link can be made available for those unable to travel.

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#### Register Your Interest

To confirm your place, please email both:

•Gemma Wheatley - Procurement Business Partner ([gemma.wheatley@stonewater.org](mailto:gemma.wheatley@stonewater.org))  
AND •Emma Thomas - Procurement Officer, Homes ([emma.thomas@stonewater.org](mailto:emma.thomas@stonewater.org))

We look forward to your input as we shape a high-performing, future-ready contract that delivers excellent service to our customers and communities.

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## Submission

### Publication date of tender notice (estimated)

15 September 2025

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## Contracting authority

### Stonewater Limited

- Public Procurement Organisation Number: PVMT-4274-HPBN

Suite C, Lancaster House,, Grange Business Park, Enderby Road

Whetstone

LE8 6EP

United Kingdom

Contact name: Gemma Wheatley

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Region: UKF22 - Leicestershire CC and Rutland

Organisation type: Public authority - sub-central government