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Award

Integrated Community Equipment Services

West Berkshire Council

Bracknell Forest Borough Council

Reading Borough Council

Slough Borough Council

Royal Borough of Windsor & Maidenhead

NHS FRIMLEY INTEGRATED CARE BOARD

NHS BUCKINGHAMSHIRE, OXFORDSHIRE AND BERKSHIRE WEST INTEGRATED CARE BOARD

Wokingham Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044942

Procurement identifier (OCID): ocds-h6vhtk-056aa8

Published 31 July 2025, 5:16pm

Scope

Description

This contract is for the provision of the Berkshire Community Equipment Services (BCES) through the appointment of a single provider delivering these services as required.

West Berkshire District Council, Bracknell Forest Borough Council, Slough Borough Council, Reading Borough Council, Wokingham Borough Council, Royal Borough of Windsor and Maidenhead, NHS Frimley Integrated Care Board and NHS Buckinghamshire, Oxfordshire & West Berkshire Integrated Care Board (BCES Partners) have statutory duties to provide community equipment services for people with health and social care needs.

The awarded supplier shall contract with West Berkshire District Council, as the lead

commissioner, on behalf of the BCES Partners.

The services will cover the supply, installation and maintenance of mobility and daily living aids and adaptations. The services provide high quality equipment, aids and/or adaptations that enable residents to remain at home rather than requiring formal social and healthcare support.

Contract 1. Integrated Community Equipment Service

Supplier

- MILLBROOK HEALTHCARE LTD

Contract value

- £65,500,000 excluding VAT
- £78,600,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 July 2025

Contract dates (estimated)

- 31 July 2025 to 30 July 2028

- 3 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ11 - Berkshire
- UKJ13 - Buckinghamshire CC
- UKJ14 - Oxfordshire

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The Council was notified at the end of June 2025 of a possible event occurring on or before 31 July 2025, which, if it were to happen as notified, would cause serious and significant disruption to the delivery of a critical service.

Any disruption to this service would be severe and result in significant risk to the health and wellbeing of service users, including a potential risk of death. The BCES Partners have a statutory obligation to ensure services are delivered effectively and continuously, to a high standard, to service users. The services are critical to the delivery of health and social care services across the area.

The Council, along with the BCES Partners therefore began making preparations for alternative arrangements to ensure continuity of service after 31 July 2025, which have continued as the probability of disruption to the service has increased.

The Council considers that a direct award is justified in all the circumstances on the basis of extreme and unavoidable urgency. The situation giving rise to the need for a direct award was not foreseeable or attributable in any way to the Council, and there was not sufficient time for a competitive tendering procedure to be conducted prior to 31 July 2025 given the complexity and scale of the services required.

Supplier

MILLBROOK HEALTHCARE LTD

- Companies House: 00833987
- Public Procurement Organisation Number: PXMJ-4279-NRYQ

Nutsey Lane Calmore Ind Estate

Southampton

SO40 3XJ

United Kingdom

Email: contracts@millbrookhealthcare.co.uk

Website: <https://millbrookhealthcare.co.uk/>

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Integrated Community Equipment Service

Contracting authorities

West Berkshire Council

- Public Procurement Organisation Number: PTXJ-8922-CMNQ

Market Street

Newbury

RG14 5LD

United Kingdom

Email: procurement@westberks.gov.uk

Website: <http://www.westberks.gov.uk>

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

Bracknell Forest Borough Council

- Public Procurement Organisation Number: PJMT-6544-CVZD

Time Square, Market Street

Bracknell

RG12 1JD

United Kingdom

Email: procurement.team@bracknell-forest.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

Reading Borough Council

- Public Procurement Organisation Number: PWBJ-9435-VXQQ

Bridge Street

Reading

RG1 2LU

United Kingdom

Email: pchub@reading.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

Slough Borough Council

- Public Procurement Organisation Number: PMLW-2634-YYNX

Observatory House, 25 Windsor Road

Slough

SL1 2EL

United Kingdom

Email: SBCProcurement@slough.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

Royal Borough of Windsor & Maidenhead

- Public Procurement Organisation Number: PJQM-1124-QDHW

St Ives Road

Maidenhead

SL6 1RF

United Kingdom

Email: procurement@rbwm.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

NHS FRIMLEY INTEGRATED CARE BOARD

- NHS Organisation Data Service: QNQ
- Public Procurement Organisation Number: PLMH-6718-XNVJ

King Edward VII Hospital St Leonards Road

Windsor

SL4 3DP

United Kingdom

Email: scwcsu.cbprocurement@nhs.net

Region: UKJ11 - Berkshire

Organisation type: Public authority - central government

NHS BUCKINGHAMSHIRE, OXFORDSHIRE AND BERKSHIRE WEST INTEGRATED CARE BOARD

- Public Procurement Organisation Number: PDMQ-4489-NGPT

First Floor, Unipart House, Garsington Road

Oxford

OX4 2PG

United Kingdom

Email: joanne.duffield@nhs.net

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - central government

Wokingham Borough Council

- Public Procurement Organisation Number: PNTM-6852-HGRP

Shute End

Wokingham

RG40 1BN

United Kingdom

Email: procurement@wokingham.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government

Contact organisation

Contact West Berkshire Council for any enquiries.