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Tender

Domestic Abuse Community Support Services

Cornwall Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044845

Procurement identifier (OCID): ocds-h6vhtk-056a6b

Published 31 July 2025, 3:32pm

Scope

Reference

DN700460

Description

The Domestic Abuse and Sexual Violence (DASV) team is responsible for directly commissioning specialist domestic abuse and sexual violence services for Cornwall on behalf of the Safer Cornwall Partnership, to respond to the strategic priorities identified within the partnership Domestic Abuse and Sexual Violence Strategies. We use the Public Health Commissioning process to provide a shared understanding of local need, to develop our commissioning intentions, to inform procurement and to evaluate and review whether we are enabling victims, their families and children and those who engage in abusive behaviours to have their needs met effectively.

Provision of Domestic Abuse Community Support Services, Cornwall Council will be the lead commissioner for these services on behalf of the Safer Cornwall Partnership.

The opportunity will comprise of the following 3 lots and the maximum opportunity of this contract is a period of 10 years. Comprising of an initial 5 year contract term, which may

be followed by up to two optional extension clauses, the first of which is 3 years and then a further for 2 years providing the maximum opportunity of 10 years.

Lot 1 - Community Domestic Abuse Service - helpline and advocacy

To include;

- Provision of a Domestic Abuse helpline.
- Independent Domestic Violence Advisor (IDVA) Service on a need led basis.
- Health and Primary Care IDVA Services.
- Drop-in services.
- Trauma stabilisation experienced/ witnessed and/or been impacted by domestic abuse.
- Assertive outreach for those with multiple vulnerabilities.
- Peer mentoring and volunteering opportunities.

Lot 2 - Community Domestic Abuse Service - recovery and therapeutic support

To include;

- Recovery and therapeutic support programmes delivered via both 1:1 and group support including trauma stabilisation and trauma processing for those impacted by domestic abuse adults and children.
- Behaviour change and interventions (abusive person) programme (for adults and children).
- Trauma stabilisation interventions for those who have experienced/ witnessed and/or been impacted by domestic abuse.
- Peer mentoring programme
- Psychoeducational interventions for adults and children affected by Domestic abuse.

Lot 3 - Domestic Abuse Training and education

To include;

- Awareness raising and training in settings, including E-learning, face to face packages ,

train the trainer approaches and communities of practice.

- Healthy Relationships education programmes in primary, secondary, alternative provisions and those unable to engage in mainstream education.

Please Note

Each lot will contribute to a wider overall specification, where individual lots are being delivered by different providers there will be an expectation that a co-delivery approach will be taken to deliver a robust single point of access referral pathway and providers will work collaboratively across the piece to deliver the wider service as a whole.

Total value (estimated)

- £16,726,670 excluding VAT
- £20,072,004 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

The right (but not the obligation) to extend the Term for up to two (2) further periods, the first of which is three (3) years and then further for two (2) years providing the maximum opportunity of 10 years.

Based on ongoing requirement, funding provision and provider performance.

Main procurement category

Services

Contract locations

- UKK3 - Cornwall and Isles of Scilly

Lot constraints

Description of how multiple lots may be awarded:

This procurement is divided into three (3) Lots. Bidder may submit tenders for one, multiple or all Lots.

The contracting authority reserves the right to award more than one Lot to a single bidder. There is no maximum number of Lots that may be awarded to any one bidder.

The authority will consider multi-lot discount offers as part of evaluations, please refer to the Invitation to Tender for further details and the Financial Assessment when bidding on more than one Lot.

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Community Domestic Abuse Service - helpline and advocacy

Description

To include;

- Provision of a Domestic Abuse helpline.
- Independent Domestic Violence Advisor (IDVA) Service on a need led basis.
- Health and Primary Care IDVA Services.
- Drop-in services.
- Trauma stabilisation experienced/ witnessed and/or been impacted by domestic abuse.
- Assertive outreach for those with multiple vulnerabilities.
- Peer mentoring and volunteering opportunities.

Lot value (estimated)

- £8,210,000 excluding VAT
- £9,852,000 including VAT

CPV classifications

- 85312300 - Guidance and counselling services
- 85121100 - General-practitioner services
- 85112000 - Hospital support services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Therapeutic and Recovery Interventions

Description

To include;

- Recovery and therapeutic support programmes delivered via both 1:1 and group support including trauma stabilisation and trauma processing for those impacted by domestic abuse adults and children.
- Behaviour change and interventions (abusive person) programme (for adults and children).
- Trauma stabilisation interventions for those who have experienced/ witnessed and/or been impacted by domestic abuse.
- Peer mentoring programme
- Psychoeducational interventions for adults and children affected by Domestic abuse.

Lot value (estimated)

- £7,016,670 excluding VAT
- £8,420,004 including VAT

CPV classifications

- 85312300 - Guidance and counselling services
- 85312500 - Rehabilitation services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Domestic Abuse Training and education

Description

To include;

- Awareness raising and training in settings, including E-learning, face to face packages , train the trainer approaches and communities of practice.
- Healthy Relationships education programmes in primary, secondary, alternative provisions and those unable to engage in mainstream education.

Lot value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

CPV classifications

- 80510000 - Specialist training services
- 80100000 - Primary education services
- 80200000 - Secondary education services
- 80300000 - Higher education services
- 80511000 - Staff training services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85312320 - Counselling services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Community Domestic Abuse Service - helpline and advocacy

Lot 2. Therapeutic and Recovery Interventions

Lot 3. Domestic Abuse Training and education

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

18 August 2025, 2:00pm

Deadline for requests to participate

27 August 2025, 2:00pm

Submission address and any special instructions

<https://www.supplyingthesouthwest.org.uk>

- Search Latest Opportunities
- Search for Project reference DN700460 (Domestic Abuse Community Support Services)

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 December 2025

Award criteria

Name	Type
Price Per Quality Point Assessment	Quality

Weighting description

This procurement will be assessed by way of Price Per Quality Point Assessment - please refer to the Invitation to Tender for details

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall, Treyew Road

Truro

TR1 3AY

United Kingdom

Contact name: Mr James Howarth

Telephone: +44 1872324971

Email: james.howarth@cornwall.gov.uk

Website: <http://www.cornwall.gov.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government