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Award

Salesforce CRM and Housing Management solution Licences

Cardiff Community Housing Association (CCHA)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044836

Procurement identifier (OCID): ocds-h6vhtk-0561db ([view related notices](#))

Published 31 July 2025, 3:22pm

Scope

Reference

CCHA-(2025-2026)-008

Description

Contract award to Salesforce following the 8 working day standstill period.

Contract 1. Salesforce CRM and Housing Management solution Licences

Supplier

- SALESFORCE UK LIMITED

Contract value

- £478,279 excluding VAT
- £573,935 including VAT

Above the relevant threshold

Award decision date

31 July 2025

Standstill period

- End: 12 August 2025
- 8 working days

Earliest date the contract will be signed

12 August 2025

Contract dates (estimated)

- 13 August 2025 to 31 March 2030
- Possible extension to 31 March 2035
- 9 years, 7 months, 19 days

Description of possible extension:

The option to extend will be for an additional 5 years at the sole discretion of the client.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

SALESFORCE UK LIMITED

- Companies House: 05094083

Floor 26 Salesforce Tower

London

EC2N 4AY

United Kingdom

Email: fashwood@salesforce.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Salesforce CRM and Housing Management solution Licences

Contracting authority

Cardiff Community Housing Association (CCHA)

- Companies House: IP21667R

Tolven Court, Dowlais Road

Cardiff

CF24 5LQ

United Kingdom

Contact name: Monia Lisa Carvalho

Email: monia-lisa.carvalho@ccha.org.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales