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Planning

EEM0075 - Lifts and Mobility Lift Solutions Framework

EFFICIENCY EAST MIDLANDS LIMITED

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044782

Procurement identifier (OCID): ocds-h6vhtk-051fb9

Published 31 July 2025, 2:17pm

Scope

Reference

EEM0075

Description

This is a Planned Procurement Notice as Efficiency East Midlands (EEM) are conducting a tender exercise in October 2025 to procure a Lifts and Mobility Lift Solutions Framework to replace our existing Frameworks (EEM0075 Lift Installation, Refurbishment, Servicing and Maintenance Works Framework and EEM0050 Stairlifts, Hoists and Disabled Adaptations Framework) which will expire on 18th April 2026.

EEM are looking to run a procurement exercise to establish a Framework of Contractors to undertake Lifts and Mobility Lift Solutions, the Framework will be split into the following Lots:

- Lot 1 - Lift Installation and Refurbishment
- Lot 2 - Lift Maintenance and Servicing

- Lot 3 - Mobility Lift Solutions

Lot 1

The Scope for Lot 1 has been put together to ensure our members can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant installation of new bespoke through floor lifts solutions or refurbishment and modernisation works to existing lifts.

Modernisation and refurbishment works may comprise of partial or full modernisation works, lift car refurbishment or upgrading works to meet the latest DDA standards and current safety regulations standards. Refurbishment works maybe solely for the purpose of enhancing lift reliability and performance whilst reducing running costs and maximising energy efficiency.

There are no guarantees with regards to values and volume of works to be let through this Framework.

The typical types of lifts covered under this Framework will be low and high rise. Please note this Framework Lot 1 is solely for Installation, Modernisation works to through floors Lifts and does not cover lift consultancy works. EEM have an alternative route for consultancy services.

Lot 2

The Scope for Lot 2 has been put together to ensure our members can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant Maintenance & Servicing of all types of existing through floor lift solutions. The Framework servicing and maintenance programme will provide assurance to members with existing equipment life expectancy through regular preventative maintenance to enhancing lift reliability and performance whilst reducing running costs and maximising energy efficiency.

The Member will work with the Lift Contractor to agree a schedule for which lift components to be retained, modified, or replaced with new equipment from inspections.

Lot 3

The Scope for Lot 3 has been put together to ensure our members can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant Mobility Solutions such as supply and installation of Stairlifts, hoists and disabled adaptations. Stairlift installations and servicing will cover a varied scope of stairlifts in different heights, seat widths and to suit curved and straight staircases and a range of budgets.

The typical types of works to be covered by this Framework are detailed below;

- Service and maintenance of stair-lifts
- Service and maintenance of ceiling track hoists
- Service and maintenance of disabled access platform and step lifts
- Repairs or replacement parts service
- Removal of and where required disposal of, redundant stair-lifts and hoist equipment
- Re-siting of existing equipment which is no longer under manufactures warranty.
- Supply and installation of new stairlifts, internal and external.
- Supply and installation of new ceiling track hoists
- Supply and installation of through floor lifts
- Supply and installation of internal and external step lifts and platform lifts
- Refitting of reconditioned equipment
- Associated Surveys and Drawings

Installation of commercial and domestic disabled lifts will be covered via this Framework.

The documents will be available on Delta eSourcing from Monday 13th October 2025 with a submission deadline of Monday 9th January 2026. This is a Planned Procurement Notice, and we reserve the right to change details in the tender notice.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 20 April 2026 to 19 April 2030

- 4 years

Main procurement category

Services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Lift Installation and Refurbishment

Description

The Scope for Lot 1 has been put together to ensure our members and users can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant installation of new bespoke through floor lifts solutions or refurbishment and modernisation works to existing lifts.

Modernisation and refurbishment works may comprise of partial or full modernisation works, lift car refurbishment or upgrading works to meet the latest DDA standards and current safety regulations standards. Refurbishment works maybe solely for the purpose of enhancing lift reliability and performance whilst reducing running costs and maximising energy efficiency.

There are no guarantees with regards to values and volume of works to be let through this Framework.

The typical types of lifts covered under this Framework will be low and high rise. Please note this Framework Lot 1 is solely for Installation, Modernisation works to through floors Lifts and does not cover lift consultancy works. EEM have an alternative route for consultancy services.

CPV classifications

- 42416100 - Lifts
- 42416130 - Mechanical lifts
- 50750000 - Lift-maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lift Servicing and Maintenance

Description

The Scope for Lot 2 has been put together to ensure our members and users can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant Maintenance & Servicing of all types of existing through floor lift solutions. The Framework servicing and maintenance programme will provide assurance to members with existing equipment life expectancy through regular preventative maintenance to enhancing lift reliability and performance whilst reducing running costs and maximising energy efficiency.

The Member will work with the Lift Contractor to agree a schedule for which lift components to be retained, modified, or replaced with new equipment from inspections.

CPV classifications

- 42416130 - Mechanical lifts
- 50750000 - Lift-maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Mobility Lift Solutions

Description

The Scope for Lot 3 has been put together to ensure our members and users can call upon to select a suitable qualified and experienced Contractors to undertake the safe and compliant installation, servicing and any subsequent repairs of Mobility Solutions such as straight and curved stairlifts, hoists & through floor lifts.

Stairlift installations and servicing will cover a varied scope of stairlifts in different heights, seat widths and to suit curved and straight staircases and a range of budgets.

The typical types of works to be covered by this Framework are detailed below;

- Service and maintenance of stair-lifts
- Service and maintenance of ceiling track hoists
- Service and maintenance of disabled access platform and step lifts
- Repairs or replacement parts service
- Removal of and where required disposal of, redundant stair-lifts and hoist equipment
- Re-siting of existing equipment which is no longer under manufactures warranty.
- Supply and installation of new stairlifts, internal and external.
- Supply and installation of new ceiling track hoists
- Supply and installation of through floor lifts
- Supply and installation of internal and external step lifts and platform lifts
- Refitting of reconditioned equipment
- Associated Surveys and Drawings

Installation of commercial disabled lifts will be covered via this Framework but due to the varying specifications and requirements any commercial disabled lifts will be via mini competition only.

CPV classifications

- 42416100 - Lifts
- 42416110 - Bath lifts
- 42416300 - Hoists

- 44115600 - Stairlifts
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Publication date of tender notice (estimated)

13 October 2025

Tender submission deadline

9 January 2026, 1:00pm

Submission address and any special instructions

Tenders must be completed and submitted electronically via

<https://www.delta-esourcing.com/>

(<https://www.delta-esourcing.com/>)

Any submissions received via email (or other means) will be rejected.

We reserve the right to cancel the tendering process and reject all bids at any time prior to award of tender without incurring any liability to the affected tenderers. We shall not be bound to accept the lowest or any tender and reserves to itself the right as its absolute discretion to accept or not to accept any tender. We also reserve the right to award a part

contract on any tender and disregard any items after the tender has been submitted.

The tenderer shall be deemed to have examined fully, at the time of tendering, the tender documents. The tenderer shall bring any discrepancies to the attention of the Procurement Officer during the period allowed for tendering, otherwise it shall be accepted that all items in the Tender Documents have been included in the tender.

We reserve the right to reject any tender submission that is returned without the required information.

EEM reserve the right to reject a submission from an excluded supplier, excludable supplier and a supplier on the debarment list.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 March 2026

Award criteria

Name	Description	Type	Weighting
Presentation	<p>There will be an allocated % weighting per question within the presentation. For each presentation question response, the Contractor that receives a score of 5 will receive the maximum quality weighting for that question. All other Contractors will receive a proportion of the marks relevant to the percentage difference from the highest scoring Contractor for that question. Contractors evaluation scores and weighted score for each question will be added together and the contractor with the highest overall weighted score will be the highest scoring Contractor for the quality element of the evaluation process. Criteria will be 0-5 (0 being a Fail to 5 being Excellent) as set out in the tender documents.</p>	Quality	50%
Pricing	<p>Pricing will account for 40% of the overall evaluation criteria for this framework. The method used to calculate this 40% will be based on a percentage scoring system, details of which will be provided in the tender documentation.</p>	Price	40%

Name	Description	Type	Weighting
Social Value & Sustainability Assessment	<p>Sustainability- 4%</p> <p>Sustainability- Pass/Fail Waste Carrier License</p> <p>-Pass/Fail Social Value -6% Social Value Case Studies -Pass/Fail For each tender assessment response, the Contractor that receives a score of 5 will receive the maximum quality weighting for that question. All other Contractors will receive a proportion of the marks relevant to the percentage difference from the highest scoring Contractor for that question.</p> <p>Contractors evaluation scores and weighted score for each question will be added together and the contractor with the highest overall weighted score will be the highest scoring Contractor for the quality element of the evaluation process.</p> <p>Criteria will be 0-5 (0 being a Fail to 5 being Excellent) asset out in the tender documents.</p>	Quality	10%

Procedure

Procedure type

Open procedure

Contracting authority

EFFICIENCY EAST MIDLANDS LIMITED

- Companies House: 07762614
- Public Procurement Organisation Number: PRXX-3953-HVQM

3 Maisies Way

Alfreton

DE55 2DS

United Kingdom

Email: tenders@eem.org.uk

Region: UKF12 - East Derbyshire

Organisation type: Public authority - sub-central government