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Contract

## **5 Councils Corporate Services Project**

South Oxfordshire District Council  
Havant Borough Council  
Vale of White Horse District Council  
Hart District Council

F03: Contract award notice

Notice identifier: 2025/S 000-044777

Procurement identifier (OCID): ocds-h6vhtk-056a3f

Published 31 July 2025, 2:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Oxfordshire District Council

Abbey House, Abbey Close

Abingdon

OX143JE

#### **Contact**

Andrew Down

#### **Email**

[Procurement@southandvale.gov.uk](mailto:Procurement@southandvale.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKJ14 - Oxfordshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southoxon.gov.uk](http://www.southoxon.gov.uk)

**I.1) Name and addresses**

Havant Borough Council

The Public Service Plaza, Civic Centre Road

Havant

PO9 2AX

**Contact**

Jo McIntosh

**Email**

[jo.mcintosh@havant.gov.uk](mailto:jo.mcintosh@havant.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ31 - Portsmouth

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.havant.gov.uk](http://www.havant.gov.uk)

### **I.1) Name and addresses**

Vale of White Horse District Council

Abbey House, Abbey Close

Abingdon

01235 422422

#### **Contact**

Andrew Down

#### **Email**

[Procurement@southandvale.gov.uk](mailto:Procurement@southandvale.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ14 - Oxfordshire

#### **Justification for not providing organisation identifier**

Not on any register

#### **Internet address(es)**

Main address

[www.whitehorsedc.gov.uk](http://www.whitehorsedc.gov.uk)

### **I.1) Name and addresses**

Hart District Council

Harlington Way

Fleet

GU51 4AE

**Contact**

Ashley Grist

**Email**

[ashley.grist@hart.gov.uk](mailto:ashley.grist@hart.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ3 - Hampshire and Isle of Wight

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hart.gov.uk](http://www.hart.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

5 Councils Corporate Services Project

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South Oxfordshire District Council, Havant Borough Council, Vale of White Horse District Council, Mendip District Council and Hart District Council ("the Councils") entered into a contract (for an initial duration of approximately 9 years) with Capita for a range of corporate and transactional services ("the Contract"). The opportunity was advertised under OJEU Notice 2015/S 057-100137 and the Contract entered into on 4 April 2016. Further details of the original Contract are set out in that OJEU Notice.

The Councils have previously varied the Contract as per notice numbers 109745-2020, 560746-2020 and 609089-2020.

The Contract permits the Councils to enter into an extension for a total period of up to 5 years from the end of the Initial Term. The Councils (with the exception of Somerset Council who will exit the Contract entirely upon expiry of the initial term on 1 October 2025), have elected to utilise the extension provision within the Contract to extend the services for Revenues & Benefits and Local Land Charges only for a period of up to 3 years from the expiry of the initial term, which may be up to October 2028 with the option to extend for an additional 2 years. South Oxfordshire District Council and Vale of White Horse District Council also wish to utilise the extension within the Contract to extend the out of hours service for Customer Services for 3 years with the option to extend for an additional 2 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £24,736,269

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 66171000 - Financial consultancy services
- 66172000 - Financial transaction processing and clearing-house services
- 66600000 - Treasury services
- 70330000 - Property management services of real estate on a fee or contract basis
- 72222300 - Information technology services
- 72253000 - Helpdesk and support services
- 72261000 - Software support services
- 72267100 - Maintenance of information technology software
- 75130000 - Supporting services for the government
- 75242110 - Bailiff services
- 75310000 - Benefit services
- 79200000 - Accounting, auditing and fiscal services
- 79342300 - Customer services
- 79414000 - Human resources management consultancy services
- 79418000 - Procurement consultancy services
- 79500000 - Office-support services
- 79600000 - Recruitment services
- 79710000 - Security services
- 79810000 - Printing services
- 79820000 - Services related to printing
- 79900000 - Miscellaneous business and business-related services
- 98341130 - Janitorial services

- 98341140 - Caretaker services
- 98351000 - Car park management services

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire
- UKJ3 - Hampshire and Isle of Wight

Main site or place of performance

Oxfordshire (UKJ14) and Hampshire (UKJ3, UKJ33)

### **II.2.4) Description of the procurement**

The estimated value of the extension of Local Land Charges for a period of up to 3 years is £1,100,000.

The estimated value of the extension of Revenues & Benefits for a period of up to 3 years is £23,400,000

The estimated value of the extension of the out of hours service of Customer Services for a period of up to 3 years is £226,269.

The estimated total value of the extension to the Contract amounts to £24,736,269.

Continues in Annex D1.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Contract has previously been reduced (see notices 109745-2020, 187598-2020, 560746-2020 and 609089-2020) a summary is below.

The reduction in the I-Hub and Human Resources (Advisory) Services resulted in a reduction in Contract value of approximately £700,242 per year for the remainder of the Contract term.

The reduction in the Licensing Services resulted in a reduction in contract value of approximately £377,000 per year for the remainder of the Contract term.

The reduction in the Human Resources Operational and Payroll Services resulted in a reduction of approximately £1,012,086 per year for the remainder of the Contract term.

The reduction in the Finance Services resulted in a reduction in Contract value of approximately £634,000 per year for the remainder of the Contract term.

The reduction in the Exchequer Services resulted in a reduction in Contract value of approximately £1,630,000 per year for the remainder of the Contract term.

The reduction in the Procurement function resulted in the Contract value being reduced by approximately £2,376,000 for the remainder of the Contract term.

The reduction in the IT function resulted in the Contract value being reduced by approximately £441,000 for the remainder of the Contract term.

Further reductions include:

A reduction to front of house (Customer Services) for South & Vale and Hart, resulted in the Contract value being reduced by an approximate £1,515,385 for the remainder of the Contract term.

A reduction to Customer Services by Mendip (now Somerset) resulted in the Contract value being reduced by an approximate £1,090,000 for the remainder of the Contract term.

A reduction to IT Services by Mendip resulted in the Contract value being reduced by an approximate £321,954, per year for the remainder of the Contract term.

A reduction to IT Services by Hart resulted in the Contract value being reduced by an approximate £249,659, for the remainder of the Contract term.

This notice is concerned with invoking the extension option within the Contract to extend its term for the Revenues & Benefits and Local Land Charges services only for all Councils (except Somerset Council) for a period of up to 3 years with an option to extend for a further period of 2 years. This notice is also concerned with invoking the extension option within the Contract to extend its term for out of hours Customer Services for South and Vale District Council and Vale of White Horse Councils for 3 years with an option to extend for a further period of 2 years.

Taking into account the value and scale of the original Contract the Councils consider that the extension to the Contract for up to 3 years is not substantial for the purposes of Regulation 72(1)(e) of the PCR given that the original Contract provided for an extension period beyond the initial 9 year term by up to a further 5 years.

The 3 year extension has a total estimated value of £24,736,269 in the context of the original £140,262,000 Contract. In addition, the scope of the originally awarded Contract has significantly reduced, and the economic balance of the Contract is moving away from the contractor by the reduction of the service opportunity despite the extension this notice is concerned with.

The Councils consider that extending the Contract in the manner proposed is for operational and commercial reasons to achieve a smooth transition.

The extension of these Services will ensure the smooth ongoing delivery of public services on a value for money basis.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2015/S 057-100137](#)

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## **Section V. Award of contract**

### **Title**

5 Councils Corporate Services Project

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Capita Business Services Limited

First Floor, 2 Kingdom Street, Paddington

Westminster

W2 6BD

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02299747

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,736,269

Total value of the contract/lot: £24,736,269

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The estimated value in II.1.7 and V.2.4 refers to the estimated value of the extension to the Contract as described in this notice.

The value of the Contract with Capita as originally awarded on 4 April 2016 was £140 262 000 as per OJEU ref: 2016/S 088-154829.

The Contract has previously been varied by the Councils to remove I-Hub, Human Resources (Advisory) Services, Human Resources Operational and Payroll, Finance Services and Licensing Service, Procurement and Exchequer from the scope of the Contract. Please see the following notices for further information: 109745-2020, 187598-2020, 560746-2020 and 609089-2020.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulation 88 - 104 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015 (as amended) ("PCR").