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Contract

## **Provision of Concessionary Travel Mobility and Hidden Disabilities Assessment Services**

Harrow Council

F03: Contract award notice

Notice identifier: 2025/S 000-044759

Procurement identifier (OCID): ocids-h6vhtk-04adaf

Published 31 July 2025, 2:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Harrow Council

Procurement Team, PO Box 1358

Harrow

HA3 3QN

#### **Contact**

Mr Marzuki Haji

#### **Email**

[marzuki.haji@harrow.gov.uk](mailto:marzuki.haji@harrow.gov.uk)

#### **Telephone**

+44 2084209301

#### **Country**

United Kingdom

**Region code**

UKI7 - Outer London – West and North West

**Internet address(es)**

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Concessionary Travel Mobility and Hidden Disabilities Assessment Services

Reference number

DN747479

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Harrow invited tenders for a service provider to support the assessment of non-automatic applications for the Concessionary Travel assessment service, which includes Blue Badges, Freedom Passes and Taxi Cards.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKI7 - Outer London – West and North West

#### **II.2.4) Description of the procurement**

The Authority sought a Service Provider to deliver the Services by securely accessing the relevant IT systems as defined within the specification to remotely process specified Concessionary Travel applications. Total service volumes for the service are set out in the Service Specification.

The contract consists of applications and renewals for non-automatic concessionary travel permits requiring clinical assessments. As well as the administrative work, updating of relevant IT systems, and the instigation of periodic reviews of application.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-000159](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EQL Limited

Speed Medical House, Matrix Park

Chorley

PR7 7NA

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £498,914

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom