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Planning

Loss Adjusting Services - Preliminary Market Engagement Notice

NETWORK RAIL INFRASTRUCTURE LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044757

Procurement identifier (OCID): ocids-h6vhtk-056a33

Published 31 July 2025, 2:00pm

Scope

Description

Network Rail is conducting preliminary market engagement (PME) to assess the market's capability and appetite to deliver loss adjusting services that are specific to the UK railway industry. This is not a call for competition, but a request for information to inform a potential future procurement exercise in accordance with the Procurement Act 2023 (PA23).

We invite suppliers to respond to the following questions to help us understand market capacity, capability, and any barriers to participation.

All responses to the below questions should be sent to jack.spence2@networkrail.co.uk by 15:00 on 15/08/2025.

To provide specialist loss adjusting services for the provision of policy liability and quantum investigations.

The categories of claims are detailed below:

- Property Damage (claims from £2,000,000 to £75,000,000)
- Business Interruption (claims from £2,000,000 to £75,000,000)
- Industry Property Liability Claims (claims from £250,000 to £5,000,000)

This contract does not constitute an exclusive agreement between the parties and Network Rail (and its subsequent future entity following Rail Reform) shall be entitled to engage other persons to provide the Services.

All PME documents will be available on Network Rails Esourcing platform, BravoNR. A link can be found below.

<https://networkrail.bravosolution.co.uk/esop/toolkit/opportunity/current/60127/detail.si>

Total value (estimated)

- £2,000,000 excluding VAT
- £2,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 May 2026 to 29 May 2029
- Possible extension to 29 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 66519500 - Loss adjustment services
- 66510000 - Insurance services

Engagement

Engagement deadline

15 August 2025

Engagement process description

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We invite suppliers to respond to the following questions to help us understand market capacity, capability, and any barriers to participation.

All questions can be found on Network Rails Esourcing Platform, BravoNR. A link to the opportunity listing can be found below:

<https://networkrail.bravosolution.co.uk/esop/toolkit/opportunity/current/60127/detail.si>

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Utilities

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Jack Spence

Email: Jack.Spence2@networkrail.co.uk

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government