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Award

Water Damage Restoration Services 2025

Norfolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044673

Procurement identifier (OCID): ocds-h6vhtk-04fe32 ([view related notices](#))

Published 31 July 2025, 11:46am

Scope

Reference

NCCT43105

Description

The Council has appointed a number of contractors to a framework agreement for the provision of water damage restoration services. The Council currently insures approximately 1600 premises with the service being required to restore premises back to a useable status following claims ranging from a small amount of damage such as some rainwater ingress under a door or an overflowing washing machine to much larger claims where several locations in one building have water damage, such as rainstorm damage to a roof or a mains failure.

The values stated in this notice are approximate. There is no guarantee as to the level of spend under this framework.

Commercial tool

Establishes a framework

Contract 1

Suppliers (3)

- MARRIOTT MAINTENANCE LTD
- R3 POLYGON UK LTD.
- TEMPEST RESTORATION LTD

Contract value

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Award decision date

31 July 2025

Date assessment summaries were sent to tenderers

31 July 2025

Standstill period

- End: 12 August 2025
- 8 working days

Earliest date the contract will be signed

18 August 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2029
- 4 years

Main procurement category

Services

CPV classifications

- 90000000 - Sewage, refuse, cleaning and environmental services

Contract locations

- UKH15 - Norwich and East Norfolk
 - UKH16 - North and West Norfolk
 - UKH17 - Breckland and South Norfolk
-

Information about tenders

- 4 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 3 suppliers awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

MARRIOTT MAINTENANCE LTD

- Companies House: 14947830
- Public Procurement Organisation Number: PHMT-8444-HLBT

44 New North Road

Attleborough

NR17 2BJ

United Kingdom

Email: marriottmaintenancenorfolk@yahoo.com

Region: UKH17 - Breckland and South Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

R3 POLYGON UK LTD.

- Companies House: 00402652
- Public Procurement Organisation Number: PHPJ-3499-ZCWL

Blackstone Road

Huntingdon

PE29 6EE

United Kingdom

Email: nick.griffiths@polygongroup.com

Website: <https://www.polygongroup.com/en-GB/>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

TEMPEST RESTORATION LTD

- Companies House: 03559516
- Public Procurement Organisation Number: PHGR-2182-CTRQ

19 King Street

Norfolk

PE30 1HB

United Kingdom

Email: martin@tempestrestoration.com

Website: <http://www.tempestrestoration.co.uk>

Region: UKH16 - North and West Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government