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Contract

## **ASC018/2024 Home Care for Adults Aged 18+**

Middlesbrough Council

F03: Contract award notice

Notice identifier: 2025/S 000-044671

Procurement identifier (OCID): ocds-h6vhtk-04e4ef

Published 31 July 2025, 11:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Middlesbrough Council

PO Box 500

Middlesbrough

TS19FT

#### **Contact**

Irene Petrie

#### **Email**

[irene.petrie@middlesbrough.gov.uk](mailto:irene.petrie@middlesbrough.gov.uk)

#### **Telephone**

+44 1642729493

#### **Country**

United Kingdom

**Region code**

UKC12 - South Teesside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.middlesbrough.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ASC018/2024 Home Care for Adults Aged 18+

Reference number

ASC018/2024

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council are committed to commissioning a home care service that will give Service Users a high quality; person centred social care service.

The aim of the Council's Adult Social Care department is to protect and empower the most vulnerable. This means improving outcomes for vulnerable people and ensuring that publicly funded care and support is provided where it is cost effective, strength-based and only when it is really needed. This Service is integral to the Council's aim to commission services that deliver quality and value for money, safeguard users from abuse and prevent, postpone and minimise unnecessary hospital admission / attendance.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £130,719,132

## **II.2) Description**

#### **II.2.1) Title**

Home Care Framework

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC12 - South Teesside

Main site or place of performance

Middlesbrough

### **II.2.4) Description of the procurement**

The Council are committed to commissioning a home care service that will give Service Users a high quality; person centred social care service.

The aim of the Council's Adult Social Care department is to protect and empower the most vulnerable. This means improving outcomes for vulnerable people and ensuring that publicly funded care and support is provided where it is cost effective, strength-based and only when it is really needed. This Service is integral to the Council's aim to commission services that deliver quality and value for money, safeguard users from abuse and prevent, postpone and minimise unnecessary hospital admission / attendance.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Pressure Round

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC12 - South Teesside

Main site or place of performance

Middlesbrough

#### **II.2.4) Description of the procurement**

The Council are committed to commissioning a home care service that will give Service Users a high quality; person centred social care service.

The aim of the Council's Adult Social Care department is to protect and empower the most vulnerable. This means improving outcomes for vulnerable people and ensuring that publicly funded care and support is provided where it is cost effective, strength-based and only when it is really needed. This Service is integral to the Council's aim to commission services that deliver quality and value for money, safeguard users from abuse and prevent, postpone and minimise unnecessary hospital admission / attendance.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Planned Night Round

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC12 - South Teesside

Main site or place of performance

Middlesbrough

#### **II.2.4) Description of the procurement**

The Council are committed to commissioning a home care service that will give Service Users a high quality; person centred social care service.

The aim of the Council's Adult Social Care department is to protect and empower the most vulnerable. This means improving outcomes for vulnerable people and ensuring that publicly funded care and support is provided where it is cost effective, strength-based and only when it is really needed. This Service is integral to the Council's aim to commission services that deliver quality and value for money, safeguard users from abuse and prevent, postpone and minimise unnecessary hospital admission / attendance.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006193](#)

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## Section V. Award of contract

### Contract No

ASC018/2024

### Lot No

1

### Title

Home Care Framework

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

14 July 2025

#### V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received from SMEs: 25

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Comfort Call Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

05763279

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

MOON RISE 24 HR RECRUITMENT LTD

Stockton-on-Tees

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

09151708

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Florebright Care Ltd

Middlesbrough

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

11677068

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hand2Hold Ltd

Middlesbrough

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

10464421

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Line Homecare Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

BJP Home Support Ltd

Guisborough

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

06988220

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dale Care Limited

Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

02795946

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Vestra Homecare Limited

Sunderland

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

Companies House

7528116

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Kensington Home Care Limited

Stockton-on-Tees

Country

United Kingdom

NUTS code

- UKC11 - Hartlepool and Stockton-on-Tees

Companies House

14507223

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

CEL Homecare Limited

Consett

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

11968076

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Support Health Care Ltd

Bolton

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

12596642

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £130,000,000

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## **Section V. Award of contract**

### **Contract No**

ASC018/2024

### **Lot No**

2

### **Title**

Pressure Round

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

14 July 2025

**V.2.2) Information about tenders**

Number of tenders received: 18

Number of tenders received from SMEs: 12

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Comfort Call Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

05763279

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £258,422

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## **Section V. Award of contract**

### **Contract No**

ASC018/2024

### **Lot No**

3

### **Title**

Planned Night Round

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 18

Number of tenders received from SMEs: 12

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care Line Homecare Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

03571286

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £460,710

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Middlesbrough Council

Middlesbrough

Country

United Kingdom

Internet address

<http://www.middlesbrough.gov.uk>