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Contract

All Wales eRoosting Solution

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-044551

Procurement identifier (OCID): ocds-h6vhtk-04b24a

Published 31 July 2025, 9:00am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

Michael.Veasey@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Wales eRostering Solution

Reference number

NSICTOE-MIN-NWSSP-DWS-57068

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS Wales Shared Services Partnership (NWSSP) manages an all-Wales Rostering contract, which has been in place since 2021 and was due to expire on the 31st January 2026. The current solution is utilised by all Health Boards, Trusts and organisations within NHS Wales and the future solution will do the same. The new agreement will commence upon expiry of the current contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,658,983

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

One e-rostering platform will enable NHS Wales to harmonise its rostering principles for substantive staff and temporary workforce. It will facilitate better use of the temporary workforce across NHS Wales organisations with the aim to reduce premium agency costs and provide safe patient care more cost effectively.

The procurement of the rostering system will also provide improved reporting on acuity levels across NHS Wales and ensure Health Boards and Trusts meet their legislative duties in relation to the Nurse Staffing Levels (Wales) Act 2016.

The scope of this project will include every Health Board and Trust across NHS Wales. The system has the ability to roster all staffing groups including Nursing, Medical and Dental, Allied Health Professionals, Ancillary and Administrative staff.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As set out in the tender documentation, the awarded contract will allow for the provision of additional staffing groups to be incorporated into the contract if/when required by each individual organisation party to the contract at their own discretion and in accordance with the awarded supplier's tender submission.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035057](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 July 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ALLOCATE SOFTWARE LIMITED

2nd Floor 1 Church Road

Richmond

TW92QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,658,983

Section VI. Complementary information

VI.3) Additional information

(WA Ref:154071)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom