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Contract

## **All Wales eRoosting Solution**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-044551

Procurement identifier (OCID): ocds-h6vhtk-04b24a

Published 31 July 2025, 9:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

#### **Email**

[Michael.Veasey@wales.nhs.uk](mailto:Michael.Veasey@wales.nhs.uk)

#### **Telephone**

+44 1443848585

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All Wales eRostering Solution

Reference number

NSICTOE-MIN-NWSSP-DWS-57068

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NHS Wales Shared Services Partnership (NWSSP) manages an all-Wales Rostering contract, which has been in place since 2021 and was due to expire on the 31st January 2026. The current solution is utilised by all Health Boards, Trusts and organisations within NHS Wales and the future solution will do the same. The new agreement will commence upon expiry of the current contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £16,658,983

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

One e-rostering platform will enable NHS Wales to harmonise its rostering principles for substantive staff and temporary workforce. It will facilitate better use of the temporary workforce across NHS Wales organisations with the aim to reduce premium agency costs and provide safe patient care more cost effectively.

The procurement of the rostering system will also provide improved reporting on acuity levels across NHS Wales and ensure Health Boards and Trusts meet their legislative duties in relation to the Nurse Staffing Levels (Wales) Act 2016.

The scope of this project will include every Health Board and Trust across NHS Wales. The system has the ability to roster all staffing groups including Nursing, Medical and Dental, Allied Health Professionals, Ancillary and Administrative staff.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

As set out in the tender documentation, the awarded contract will allow for the provision of additional staffing groups to be incorporated into the contract if/when required by each individual organisation party to the contract at their own discretion and in accordance with the awarded supplier's tender submission.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-035057](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ALLOCATE SOFTWARE LIMITED

2nd Floor 1 Church Road

Richmond

TW92QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,658,983

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:154071)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom