

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/044532-2025>

Contract

## **Independent Sexual Violence Advisor (ISVA) Services**

The Police and Crime Commissioner for Gloucestershire

F03: Contract award notice

Notice identifier: 2025/S 000-044532

Procurement identifier (OCID): ocds-h6vhtk-04d48f

Published 31 July 2025, 8:22am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Gloucestershire

Gloucestershire

GL2 2AN

#### **Email**

[ben.whitehead@devonandcornwall.pnn.police.uk](mailto:ben.whitehead@devonandcornwall.pnn.police.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKK13 - Gloucestershire

#### **Internet address(es)**

Main address

<https://www.gloucestershire-pcc.gov.uk/>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Sexual Violence Advisor (ISVA) Services

Reference number

1077

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Gloucestershire OPCC is looking to award a Contract for the provision of Independent Sexual Advisor (ISVA) Services. The role of an Independent Sexual Violence Advisor (ISVA), is to provide impartial information and specialist tailored support 'to individuals who are victims of criminal conduct of a sexual nature, where the support provided relates to that conduct'.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,500,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

### **II.2.4) Description of the procurement**

This Service is for the delivery of a countywide specialist Service for victims of sexual offences in Gloucestershire. The Service will be person-centred, trauma-informed and ACEs aware. The Service will work directly with victims to provide an efficient and effective Service, which is tailored to their individual support needs. The ISVA service should centre on the needs of the victim, at all times being outcome focussed, seeking to help the victim cope and recover from the crime. A key principal of the support is victim led in order to improve the overall experience of the victim, regardless of whether a police report has been made or not. The service should support victims by improving long term health and wellbeing outcomes through the delivery of high quality care and offering the right support at the earliest opportunity.

### **II.2.5) Award criteria**

Quality criterion - Name: Statement of Requirements / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-001835](#)

---

## **Section V. Award of contract**

### **Contract No**

1077

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

First Light

Plymouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,961,573

Total value of the contract/lot: £3,961,573

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £1,203,857.69

Short description of the part of the contract to be subcontracted

Partnership with Barnardo's

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

London

Country

United Kingdom