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Contract

Independent Sexual Violence Advisor (ISVA) Services

The Police and Crime Commissioner for Gloucestershire

F03: Contract award notice

Notice identifier: 2025/S 000-044532

Procurement identifier (OCID): ocds-h6vhtk-04d48f

Published 31 July 2025, 8:22am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Gloucestershire

Gloucestershire

GL2 2AN

Email

ben.whitehead@devonandcornwall.pnn.police.uk

Country

United Kingdom

NUTS code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://www.gloucestershire-pcc.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Sexual Violence Advisor (ISVA) Services

Reference number

1077

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Gloucestershire OPCC is looking to award a Contract for the provision of Independent Sexual Advisor (ISVA) Services. The role of an Independent Sexual Violence Advisor (ISVA), is to provide impartial information and specialist tailored support 'to individuals who are victims of criminal conduct of a sexual nature, where the support provided relates to that conduct'.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

This Service is for the delivery of a countywide specialist Service for victims of sexual offences in Gloucestershire. The Service will be person-centred, trauma-informed and ACEs aware. The Service will work directly with victims to provide an efficient and effective Service, which is tailored to their individual support needs. The ISVA service should centre on the needs of the victim, at all times being outcome focussed, seeking to help the victim cope and recover from the crime. A key principal of the support is victim led in order to improve the overall experience of the victim, regardless of whether a police report has been made or not. The service should support victims by improving long term health and wellbeing outcomes through the delivery of high quality care and offering the right support at the earliest opportunity.

II.2.5) Award criteria

Quality criterion - Name: Statement of Requirements / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001835](#)

Section V. Award of contract

Contract No

1077

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

First Light

Plymouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,961,573

Total value of the contract/lot: £3,961,573

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £1,203,857.69

Short description of the part of the contract to be subcontracted

Partnership with Barnardo's

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

Country

United Kingdom