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Tender

The supply and management of CCTV monitoring staff and OOH calls

Tunbridge Wells Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044497

Procurement identifier (OCID): ocds-h6vhtk-056995

Published 30 July 2025, 5:35pm

Scope

Reference

DN784791

Description

Tunbridge Wells Borough Council (the Council) is looking to tender for the supply and the management of CCTV monitoring staff and OOH calls for Tunbridge Wells Borough Council (TWBC) and Tonbridge and Malling Borough Council (TMBC).

Key Dates & Timeline for Procurement:

Tender release: Wednesday, 30 July 2025

Expression of Interest Deadline: 12:00pm on Friday, 22 August 2025.

CCTV Control Room Visit: Tuesday, 26 August 2025 - 10:00 to 12:00

Deadline for submission of completed tenders: 12:00pm on Friday, 12 September 2025.

Evaluation: w/c 15, September 2025

Interviews: Tuesday, 23 September 2025.

Appointment of contractor: w/c Thursday, 23 October 2025.

Total value (estimated)

- £1,080,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2028
- Possible extension to 31 May 2030
- 4 years

Description of possible extension:

Option of 2 annual extensions

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKJ46 - West Kent

Participation

Legal and financial capacity conditions of participation

Please see tender documents

Technical ability conditions of participation

Please see tender documents

Submission

Enquiry deadline

22 August 2025, 12:00pm

Tender submission deadline

12 September 2025, 12:00pm

Submission address and any special instructions

Tenderers must register their interest through the Kent Business Portal (registration is free). Once registered you will be able to view and respond to the documents.

The web address to register is <https://www.kentbusinessportal.org.uk/>.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 October 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 June 2027

Award criteria

Name	Description	Type	Weighting
Cost		Cost	50%
Written Quality	Written Quality	Quality	45%
Interview - Quality	Written Quality	Quality	5%

Other information

Description of risks to contract performance

Description Of Risk - Local Government Reorganisation

Likelihood of Occurrence - High

Would this lead to potential modification of contract. If so, how?

Potential novation of contract

Description of Risk - Potential operational changes to contract.

Likelihood of Occurrence -Medium

Would this lead to potential modification of contract. If so, how? Contract may be modified to reflect operational changes.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://www.kentbusinessportal.org.uk/>

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Contracting authority

Tunbridge Wells Borough Council

- Public Procurement Organisation Number: PLDX-6964-RZQX

Town Hall, Monson Way

Royal Tunbridge Wells

TN1 1RS

United Kingdom

Email: procurement@tunbridgewells.gov.uk

Region: UKJ46 - West Kent

Organisation type: Public authority - sub-central government