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Contract

AWARD Framework Agreement for Temporary and Longer Term Supported Accommodation, Temporary Managed Accommodation and Housing First

City & County of Swansea

F03: Contract award notice

Notice identifier: 2025/S 000-044465

Procurement identifier (OCID): ocids-h6vhtk-044f73

Published 30 July 2025, 4:57pm

Section I: Contracting authority

I.1) Name and addresses

City & County of Swansea

Civic Centre, Oystermouth Road

Abertawe

SA1 3SN

Email

procurement@swansea.gov.uk

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

AWARD Framework Agreement for Temporary and Longer Term Supported Accommodation, Temporary Managed Accommodation and Housing First
AWARD Framework Agreement for Temporary and Longer Term Supported Accommodation, Temporary Managed Accommodation and Housing First

Reference number

CCS/22/185

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is an Award of Framework for housing related support in Temporary and Housing First accommodation for people experiencing homelessness.

There will be three separate lots available as follows;

- Lot 1 Temporary / Longer term Supported Accommodation
- Lot 2 Managed Accommodation
- Lot 3 Permanent Supported Accommodation (Housing First)

The Housing Support Programme Grant conditions and guidance makes provision for a range of opportunities on how housing related support can be provided.

This opportunity is now closed

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £42,000,000

II.2) Description

II.2.1) Title

Lot 1 - Temporary and Longer term Supported Accommodation

Lot No

1

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation

- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

In Temporary Supported Accommodation Service Users will be expected to be prepared to transition to a less intensively supported form of accommodation or independent accommodation with or without ongoing support.

In Longer Term Supported Accommodation Service Users will be supported to maximise their independence and/or receive help to develop and maintain the skills to live as independently as possible. There is no expectation for move on if support needs are ongoing however individuals may need support to move on to more appropriate accommodation in line with their support needs.

Due to the range and complexity of needs a specialism related to a specific support need maybe requested for individual schemes i.e substance misuse, mental health.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This opportunity is now closed

II.2) Description

II.2.1) Title

Lot 2 Managed Accommodation

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services
- 85320000 - Social services
- 85000000 - Health and social work services
- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

Managed Supported Accommodation is the provision of short to medium-term self-contained furnished accommodation based within the community. Engagement with support is linked to the provision of accommodation. When exiting the Service, Service Users will either: (i) move from the accommodation into suitable alternative accommodation, or (ii) continue to live within the property on a permanent basis and the Service Provider will be required to source alternative accommodation for future Service Users.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This opportunity is now closed

II.2) Description

II.2.1) Title

Lot 3 Permanent Supported Accommodation (Housing First)

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation
- 85320000 - Social services
- 85000000 - Health and social work services
- 70333000 - Housing services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

Housing First is an approach to supporting people with high level, multiple and complex needs designed to deliver a sustainable exit from homelessness by helping individuals access an independent tenancy as quickly as possible and providing the support they need for as long as they need it to sustain their accommodation.

Service Users will often have histories of entrenched difficulties with interrelated health and support needs which significantly impact their life and ability to function in society. Alternative supported accommodation options and other service offers are often incapable of supporting individuals with these overlapping needs. Additionally, many service users accessing Housing First may have previously experienced disruption and instability as a result of the break-down of other accommodation and support arrangements.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This opportunity is now closed

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010850](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 - Temporary and Longer term Supported Accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 June 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Platform

Beaufort House, Beaufort Road,

Swansea

SA68JG

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.3) Name and address of the contractor

Stori

Stephen's Way, Pensarn

Carmarthen

SA312BG

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.3) Name and address of the contractor

COLLENS HEALTHCARE LTD

Conway House, 31 Worcester Street

Gloucester

GL13AJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

GOLEUDY HOUSING AND SUPPORT LIMITED

The Customs House, Cambrian Place

Swansea

SA11RG

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

No

V.2.3) Name and address of the contractor

Pobl Care and Support

Exchange House, High Street

Newport

NP201AA

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Wallich Clifford Community (known as The Wallich)

The Wallich Centre, Cardiff Hub, 18 Park Place

CARDIFF

CF10 3DQ

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

No

V.2.3) Name and address of the contractor

SALVATION ARMY TRUSTEE COMPANY(THE)

1 Champion Park

London

SE58FJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Adferiad Recovery

Ty Dafydd Alun, 36 Princes Way, Colwyn Bay

Conwy

LL298LA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £42,000,000

Section V. Award of contract

Lot No

2

Title

Lot 2 Managed Accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 June 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Platform

Beaufort House, Beaufort Road,

Swansea

SA68JG

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.3) Name and address of the contractor

Stori

Stephen's Way, Pensarn

Carmarthen

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United Kingdom

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The contractor is an SME

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NUTS code

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The Customs House, Cambrian Place

Swansea

SA11RG

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United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

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The contractor is an SME

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NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £42,000,000

Section V. Award of contract

Lot No

3

Title

Lot 3 Permanent Supported Accommodation (Housing First)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 June 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Platform

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Swansea

SA68JG

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

No

V.2.3) Name and address of the contractor

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The contractor is an SME

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Country

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- UKL18 - Swansea

The contractor is an SME

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No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £42,000,000

Section VI. Complementary information

VI.3) Additional information

?This framework is awarded under PCR 2015, SCHEDULE 3, Regulations 5(1)(d) and 74
SOCIAL AND OTHER SPECIFIC SERVICES

This is an Award Notice, this opportunity has now closed.

(WA Ref:154191)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom