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Contract

Support and Maintenance of Mosaic Case Management System

London Borough of Barnet

F03: Contract award notice

Notice identifier: 2025/S 000-044418

Procurement identifier (OCID): ocds-h6vhtk-05696c

Published 30 July 2025, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barnet

2 Bristol Avenue, Bristol Avenue

London

NW9 4EW

Email

procurement@barnet.gov.uk

Telephone

+44 20835904349

Country

United Kingdom

Region code

UKI71 - Barnet

Internet address(es)

Main address

https://londonbarnet.delta-esourcing.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance of Mosaic Case Management System

II.1.2) Main CPV code

• 72267000 - Software maintenance and repair services

II.1.3) Type of contract

Services

II.1.4) Short description

Support and maintenance of Mosaic software used in Adult Social Care

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £567,478.8

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKI71 - Barnet

Main site or place of performance

Barnet

II.2.4) Description of the procurement

Direct award in accordance with the Call Off award procedure set out in the YPO Framework Agreement 001095

II.2.5) Award criteria

Quality criterion - Name: Social Value and sustainability / Weighting: 10

Quality criterion - Name: Non-cost (Quality) / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Framework Agreements that have been established by other Public Sector Bodies that are lawfully accessible to the Council used in accordance with the terms and conditions of the relevant Framework Agreement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Limited

Armstrong Building, Oakwood Drive,

Loughborough

LE11 3QF

Email

tony.baxter@theaccessgroup.com

Country

United Kingdom

NUTS code

• UKI71 - Barnet

National registration number

02343760

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £567,478

Total value of the contract/lot: £567,478

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

https://londonbarnet.delta-esourcing.com/delta/viewNotice.html?noticeId=967095150 GO Reference: GO-2025730-PRO-31631222

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

London

WC2A 2LL

Telephone

+44 7956307511

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

London Borough of Barnet

2 Bristol Avenue

London

NW9 4EW

Telephone

+44 7956307511

Country

United Kingdom