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Tender

EEAST - Marketing Contacts Database (250424)

East of England Ambulance Service NHS Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044354

Procurement identifier (OCID): ocds-h6vhtk-056943 ([view related notices](#))

Published 30 July 2025, 3:03pm

Scope

Description

The Authority is seeking an external specialist organisation to provide a Marketing Contacts Database to assist in the commercial growth of the Authority's Commercial Services departments that consist of:

- TrainEEAST – Provides clinician led professional training and is a provider of medical equipment, such as responder bags, defibrillators, bleed kits etc. Further information can be found on the TrainEEAST website: Professional Health Training Courses | TrainEEAST
- CallEEAST – Provides an outsourced contact centre, supporting multiple sectors from Health, Social Care and Commercial organisations, proving inbound and outbound contact centre services. Further information can be found on the CallEEAST website: Enhance Your Customer Experience | 24/7 Contact Centre Services
- The National Performance Advisory Group (NPAG) - Supports NHS and public sector managers in the continuous improvement of their services through Best Value Groups, Conferences, Training Workshops and Networking. Further information can be found on the NPAG website: NPAG: NHS & Public Sector Support

Total value (estimated)

- £75,000 excluding VAT
- £90,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

option to extend for 2 further periods of twelve (12) months

Options

The right to additional purchases while the contract is valid.

option to extend for 2 further periods of twelve (12) months

Main procurement category

Services

CPV classifications

- 79342000 - Marketing services

Participation

Conditions of participation

See RFQ Documents

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

8 August 2025, 5:00pm

Tender submission deadline

18 August 2025, 12:00pm

Submission address and any special instructions

Submissions via Atamis only

The e-Tendering Portal can be accessed <https://health-family.force.com/s/Welcome>.

Tenders may be submitted electronically

Yes

Award criteria

As detailed within the RFQ Documentation

Procedure

Procedure type

Below threshold - open competition

Contracting authority

East of England Ambulance Service NHS Trust

- Public Procurement Organisation Number: PBNZ-4155-WXBZ

Whiting Way

Melbourn

SG8 6EN

United Kingdom

Email: tenders@eastamb.nhs.uk

Website: <https://www.eastamb.nhs.uk/>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government