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Planning

Preliminary Market Engagement (PME) for the Supply, Delivery, Installation, Commissioning, Maintenance, Servicing and Monitoring of Security Alarms and CCTV systems

Durham County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044251

Procurement identifier (OCID): ocds-h6vhtk-0568ff

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Scope

Reference

OPEN20251370

Description

Durham County Council are seeking to appoint a single supplier to provide a fully comprehensive service to Supply, Deliver, Install, Commission, Maintain, Service and Monitor Security Alarms and Non-Public Surveillance CCTV Systems.

The Contract is anticipated to be for an initial period of 4 years commencing, 1st April 2026 until 31st March 2030 with an option to extend for a further 2 x 24 months, subject to performance and requirements review.

This Contract covers a wide and diverse range of properties including office

accommodation, public buildings, educational establishments including academies, leisure buildings, works depots and fire and rescue stations.

There are currently over 500 security alarms systems, across over 400 venues, and over 150 CCTV systems in scope for this contract. All systems are within the borders of County Durham.

Total value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2034
- 8 years

Main procurement category

Services

CPV classifications

- 31625000 - Burglar and fire alarms
- 35121000 - Security equipment
- 79711000 - Alarm-monitoring services

Contract locations

- UKC14 - Durham CC

Engagement

Engagement deadline

13 August 2025

Engagement process description

Preliminary market engagement questionnaire available to access free of charge by registering on the Open Portal at open-uk.org.

Written responses to the questionnaire must be submitted by 12 noon on Wednesday 13th August 2025, using the Open Portal.

Procedure

Special regime

Light touch

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

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Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government