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Planning

Transforming Real Time Information Project

West Midlands Combined Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044242

Procurement identifier (OCID): ocds-h6vhtk-0568fa

Published 30 July 2025, 12:50pm

Scope

Reference

05052-2023

Description

WMCA is at the final stage of its "Transforming Real Time Information" project, Transport for West Midlands (part of West Midlands Combined Authority and is intending to publish an open opportunity to appoint a single provider for both hardware and software requirements for transforming Real Time Passenger Information (RTPI) to bus and metro customers.

A previous Market engagement exercise was conducted under PQQ_202 "Transforming Real Time Information" project, under the Crown Commercial Services Framework RM6099 Transport Technology and Associated Services Lot 4 Transport Data. The purpose of which was to gain a greater understanding of the systems and solutions in the market and the possible technological developments that may have taken place over the last decade.

Total value (estimated)

- £7,520,309.91 excluding VAT
- £9,024,371.89 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 48813200 - Real-time passenger information system

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

3 January 2024

The engagement was carried out before this notice was published.

Engagement process description

A previous Market engagement exercise was conducted under PQQ_202 "Transforming Real Time Information" project, under the Crown Commercial Services Framework RM6099 Transport Technology and Associated Services Lot 4 Transport Data and closed on the 03/01/2024 at 12:00:00

The purpose of which was to gain a greater understanding of the systems and solutions in the market and the possible technological developments that may have taken place over the last decade.

WMCA planned to use the information gathered from this exercise to inform and help develop its specification of requirements and procurement strategy before approaching the market for a full procurement exercise.

One requirement under the review is for a new system to manage content, primarily for electronic passenger information displays, but with the ambition for one system to manage the "presentation" of transport real-time information across a range of outputs. As part of the procurement process, WMCA was keen to understand what systems were already delivered and available on the market, given recent advances in creating standards for display interfaces. The responses provided did not form part of the formal procurement process but assisted in shaping the technical requirements for a subsequent tender.

Due to unforeseen delays in the project, and the forthcoming expiry of the RM6099 Framework, the decision has been taken to use an competitive flexible procurement route for this project.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Utilities

Contracting authority

West Midlands Combined Authority

- Public Procurement Organisation Number: PGMD-1353-PZVX

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Birmingham

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Website: <http://www.WMCA.org.uk>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government