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Contract

Community Health services (Gateway) and Workwell

NHS Cornwall and the Isles of Scilly Integrated Care Board

F20: Modification notice

Notice identifier: 2025/S 000-044214

Procurement identifier (OCID): ocids-h6vhtk-043862

Published 30 July 2025, 12:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Cornwall and the Isles of Scilly Integrated Care Board

Part 2S, Chy Trevail, Beacon Technology Park, Dunmere Road, Bodmin

Cornwall

PL31 2FR

Contact

Procurement Team

Email

ciosicb.procure@nhs.net

Country

United Kingdom

NUTS code

UKK30 - Cornwall and Isles of Scilly

Internet address(es)

Main address

<https://www.cios.icb.nhs.uk/>

Buyer's address

<https://www.cios.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Health services (Gateway) and Workwell

Reference number

C290915

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK30 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement at the time of conclusion of the contract:

Development and delivery of individualised and personalised care planning, individual support in the community, signposting to other services relevant to an individual, support personal health budgets as managing agent but also as care provider.

Lifetime value £3,960,000

Contract date 01.04.2024-31.03.2030 (Including extension period)

Previous notice reference 2024/S 000-004243 (08.02.2025)

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2024

End date

31 March 2030

In the case of framework agreements, provide justification for any duration exceeding 4 years

Need to maintain existing levels of capacity to help provide the flexibility to move from discharge to prevention.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-004243](#)

Section V. Award of contract/concession

Contract No

C290915

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

29 April 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Age UK Cornwall

Boscawen House Chapel Hill Truro

Truro

TR1 3BN

Country

United Kingdom

NUTS code

- UKK30 - Cornwall and Isles of Scilly

National registration number

02452302

Internet address

<http://ageukcornwall.org.uk>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £3,300,000

Section VI. Complementary information

VI.3) Additional information

'This is a Provider Selection Regime (PSR) contract modification notice, under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally modified.'

Decision makers: System Director - Adults and Community Services, Programme Lead - Adults and Community Services, Contract Manager, Procurement Officer, Finance Manager, Senior Procurement Manager.

No conflicts of interests declared

VI.4) Procedures for review

VI.4.1) Review body

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Country

United Kingdom

Internet address

<https://www.cedr.com/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85323000 - Community health services

VII.1.3) Place of performance

NUTS code

- UKK30 - Cornwall and Isles of Scilly

VII.1.4) Description of the procurement:

Development and delivery of individualised and personalised care planning, individual support in the community, signposting to other services relevant to an individual, support personal health budgets as managing agent but also as care provider.

Original contract £3,300,000 - new lifetime total £3,960,000 (including extension)

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2024

End date

31 March 2030

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Need to maintain existing levels of capacity to help provide the flexibility to move from discharge to prevention.

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£3,960,000

VII.1.7) Name and address of the contractor/concessionaire

Age UK Cornwall

Boscawen House Chapel Hill Truro

Truro

TR1 3BN

Country

United Kingdom

NUTS code

- UKK30 - Cornwall and Isles of Scilly

National registration number

02452302

Internet address

<http://ageukcornwall.org.uk>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Original notice did not include contract term dates or include the total lifetime cost including extension period.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Original notice did not include contract dates or include the total lifetime cost including extension period.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,300,000

Total contract value after the modifications

Value excluding VAT: £3,960,000