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Contract

# Cloud Based Booking and Diary Management System for the Registration Service - S514959

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-044169
Procurement identifier (OCID): ocds-h6vhtk-0568d0
Published 30 July 2025, 11:18am

## Scope

### Reference

PA00003193

### Description

There are a very limited number of suppliers in the market with specific systems developed for registration services. We have spoke to 3 suppliers, GOSS who are currently used by the council were unable to offer a bespoke solution and it was agreed that the costs of developing one for us would be too costly at this stage. WPC and Bookinglab have both demonstrated their systems and provided quotes. The costs for both systems were very similar so the decision was made based on functionality and technical requirements including support models.

# Contract 1

## Supplier

- Bookinglab Limited

## Contract value

- £69,500 excluding VAT

- £83,400 including VAT

Below the relevant threshold

## Date signed

28 July 2025

## Contract dates

- 29 July 2025 to 31 October 2028

- 3 years, 3 months, 3 days

## Main procurement category

Services

## CPV classifications

- 72415000 - World wide web (www) site operation host services

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# Procedure

## Procedure type

Below threshold - unknown

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# Supplier

## Bookinglab Limited

3 Wharfside Street Spaces,Level 1 Mailbox

Birmingham

B1 1RD

United Kingdom

Email: info@bookinglab.co.uk

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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# Contracting authority

## Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government