

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/044169-2025>

Contract

Cloud Based Booking and Diary Management System for the Registration Service - S514959

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044169

Procurement identifier (OCID): ocds-h6vhtk-0568d0

Published 30 July 2025, 11:18am

Scope

Reference

PA00003193

Description

There are a very limited number of suppliers in the market with specific systems developed for registration services. We have spoke to 3 suppliers, GOSS who are currently used by the council were unable to offer a bespoke solution and it was agreed that the costs of developing one for us would be too costly at this stage. WPC and Bookinglab have both demonstrated their systems and provided quotes. The costs for both systems were very similar so the decision was made based on functionality and technical requirements including support models.

Contract 1

Supplier

- Bookinglab Limited

Contract value

- £69,500 excluding VAT
- £83,400 including VAT

Below the relevant threshold

Date signed

28 July 2025

Contract dates

- 29 July 2025 to 31 October 2028
- 3 years, 3 months, 3 days

Main procurement category

Services

CPV classifications

- 72415000 - World wide web (www) site operation host services

Procedure

Procedure type

Below threshold - unknown

Supplier

Bookinglab Limited

3 Wharfside Street Spaces,Level 1 Mailbox

Birmingham

B1 1RD

United Kingdom

Email: info@bookinglab.co.uk

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government