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Planning

Travel Management Solutions

Kent County Council (t/a Procurement Services)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044048

Procurement identifier (OCID): ocids-h6vhtk-05687d

Published 29 July 2025, 7:05pm

Scope

Description

Procurement Services are looking to create a framework that will provide public sector customers with a range of travel solutions enabling them to research, book, and manage all their travel requirements along with any additional supporting services they require.

Suppliers must be able to offer the following Services as a minimum:

- Accommodation Booking
- Air Travel
- Rail Travel
- Venue Sourcing

In addition to offering the above essential services, customers may require additional services including, but not limited to:

- Airport lounge access

- Coach travel
- Currency exchange
- Delegate management and support
- Event co-ordination and execution
- Event planning and logistical support
- Ferry services
- Guest and attendee management
- Inflight meals
- Marketing and communication
- Online check-in
- Post-event support
- Pre-event support
- Seat reservations
- Sourcing and booking parking at airports, railway stations and ferry ports
- Sourcing and booking rental cars
- Sourcing and booking taxi transfers
- Special assistance
- Technical setup
- Travel visas and passport services
- VIP services

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-Supporting-and-auxiliary-transport-services%3B-travel-agencies-services./XX4276B7VT>

To respond to this opportunity, please click here:

<https://csg.delta-esourcing.com/respond/XX4276B7VT>

Commercial tool

Establishes a framework

Total value (estimated)

- £500,000,000 excluding VAT
- £600,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2029
- 4 years

Main procurement category

Services

CPV classifications

- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 63515000 - Travel services
- 63516000 - Travel management services

- 79997000 - Business travel services

Engagement

Engagement deadline

8 August 2025

Engagement process description

This preliminary market engagement is conducted in accordance with Sections 16 and 17 of the Procurement Act 2023. Its purpose is to inform and shape the upcoming procurement process by engaging with the market in a fair, transparent, and non-discriminatory manner.

This notice is issued to:

Invite suppliers to participate in pre-market engagement

The purpose of this engagement is to:

Understand market capability and capacity

Inform the development of the specification and pricing mechanism

Explore innovative solutions

Identify potential risks and delivery models

Encourage feedback on existing framework

Suppliers are invited to participate in the following activities:

Online questionnaire

How to participate: Please contact us via the Delta portal messaging service to register your interest in participation of this preliminary engagement notice.

Participation is voluntary and will not affect future tender opportunities.

All information shared during this engagement will be made available to all interested suppliers to ensure fairness.

This is not a call for competition.

Contracting authority

Kent County Council (t/a Procurement Services)

- Public Procurement Organisation Number: PYCX-4938-CCHM

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Organisation type: Public authority - central government