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Tender

Bath and North East Somerset ASC Support at Home Services

Bath & North East Somerset Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-044034

Procurement identifier (OCID): ocds-h6vhtk-055815

Published 29 July 2025, 5:38pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Notice of Modifications

Pursuant to Section 31 and Section 88 of the Procurement Act 2023 (PA23), the Contracting Authority notifies all bidders of changes to the Conditions of Participation (CoP) in the Invitation to Tender (ITT) Volume 2 for the above-referenced Light Touch Regime (LTR) procurement. These changes ensure only suppliers with proven capability deliver the Support at Home (SaH) Services, addressing the high interest and risk of low-quality bids while ensuring value for money.

Details of Modifications

1. Question 19.1 (Technical Ability - Clarified):

Change: Suppliers must provide up to three contract examples from the last 3 years demonstrating experience in delivering short-term, community-based social care services

for at least 300 individuals annually, with 24-hour response capability, health pathway integration, and management of a mixed paid/volunteer workforce, including volunteer training and supervision.

This ensures contract examples are relevant to the service's requirements, aligning with Q19.2 and enhancing clarity.

2. Question 19.2 (Technical Ability - Clarified):

Change: Suppliers must demonstrate a proven track record over a minimum of 3 years in delivering short-term, community-based social care services for at least 300 individuals annually, with 24-hour response capability, health pathway integration, and management of a mixed paid/volunteer workforce.

This ensures suppliers have recent, specific experience, reducing the risk of incapable bidders.

3. Question 19.3 (Removed):

Change: The option to justify a lack of relevant experience has been removed, and Q19.3 is marked as N/A. Suppliers must meet the technical ability requirements in Q19.1 and Q19.2.

This ensures only suppliers with proven experience bid, safeguarding service quality for a £1,059,200 contract serving 600 vulnerable individuals annually.

The changes refine the CoP to align with the contract's objectives and are proportionate under PA23. The updated ITT Volume 2 and Q&As are available on the Proactis portal.

Revised Submission Deadline

The tender submission deadline has been extended from August 4, 2025, to August 8, 2025, at 12:00 PM to allow bidders sufficient time to address these changes.

Reopened Clarification Period

The clarification period has been reopened to allow questions about the amendments. Queries must be submitted via the Proactis portal by August 4, 2025, at 5:00 PM, with responses shared with all bidders to ensure equal treatment.

Contact Information

For clarification queries, refer to the Q&As on the Proactis portal or contact Strategic Procurement via Proactis by August 4, 2025.

The Contracting Authority is committed to compliance with PA23's principles of transparency, equal treatment, non-discrimination, and proportionality.

Scope

Reference

DN780359

Description

Bath & North East Somerset wishes to establish a single provider Contract for the provision of ASC Support at Home Services. The procurement is run in accordance with the Procurement Act 2023, Light Touch Regime (LTR) above-threshold, one stage tender.

The Support at Home Service will help people remain living at home, gain in confidence, and provide short term practical help after hospital discharge or following community or out-patient medical care to prevent admission to hospital.

The service will deliver high quality support to individuals, free at the point of delivery, accepting referrals from health and care services, and approaches by the public.

The service will provide an easily accessible front door via the Community Wellbeing Hub referral process and meet the needs of individuals across the geographical area of B&NES. It will actively engage with health, care and other third sector providers, promoting its services, ensuring that providers are aware of services offered. The service provider will be an active member of the Community Wellbeing Hub and similar local partnerships, to support cross working, referrals and information sharing.

The service will work in parallel to and in collaboration with other available services currently forming part of the discharge support pathway, which may be reviewed in future, including CWH Hospital Connectors and Help Pack provision.

Total value (estimated)

- £1,232,000 excluding VAT
- £1,232,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- Possible extension to 31 December 2032
- 7 years

Description of possible extension:

Potential 2 year extension beyond the initial term

If contract extension is taken the contract expires 31st December 2032

The Contract Terms include a discretionary uplift. The values have been uplifted to allow some headroom for any potential uplifts, which are not guaranteed.

Main procurement category

Services

CPV classifications

- 85310000 - Social work services

Contract locations

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Participation

Technical ability conditions of participation

Suppliers must provide up to three contract examples from the last 3 years demonstrating experience in delivering short-term, community-based social care services for at least 300 individuals annually, with 24-hour response capability, health pathway integration, and management of a mixed paid/volunteer workforce, including volunteer training and supervision.

Suppliers must demonstrate a proven track record over a minimum of 3 years in delivering short-term, community-based social care services for at least 300 individuals annually, with 24-hour response capability, health pathway integration, and management of a mixed paid/volunteer workforce.

The option to justify a lack of relevant experience has been removed, and Q19.3 is marked as N/A. Suppliers must meet the technical ability requirements in Q19.1 and Q19.2.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

4 August 2025, 5:00pm

Tender submission deadline

8 August 2025, 12:00pm

Submission address and any special instructions

<https://www.procontract.due-north.com>

Contract reference number: DN780359

<https://procontract.due-north.com/Advert?advertId=521b277b-9b55-f011-813a-005056b64545&fromRfxSummary=True&rfxId=05e145f6-9b55-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 September 2025

Award criteria

| Name | Description | Type | Weighting |
|----------------|---|-------------|------------------|
| Quality | Technical See published Invitation to Tender and supporting documentation | Quality | 60% |
| Contract Price | Economic See published Invitation to Tender and supporting documentation | Price | 30% |
| Social Value | Technical See published Invitation to Tender and supporting documentation | Quality | 10% |

Other information

Description of risks to contract performance

The Council has identified certain foreseeable but uncertain risks ("Known Unknowns") within the Tender, including but not limited to the following:

- changes in demand;
- adjustments to public sector funding;
- amendments to laws, regulations, or national policy (e.g., NICE, CQC, Care Act);
- technology failures or integration challenges;
- workforce shortages or recruitment issues;
- health inequality or access barriers; and
- emergencies or civil contingencies

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Market engagement commenced under the previous regime. A PIN was published under PCR15 and early market engagement commenced. The reference of the PIN is 20240911-000010.

A Planned Procurement Notice (UK3) was published (2025/S 000-014128) and a final engagement session was held, confirming the Council's intentions.

Documents

Associated tender documents

<https://www.procontract.due-north.com>

Contract reference number: DN780359

<https://procontract.due-north.com/Advert?advertId=521b277b-9b55-f011-813a-005056b64545&fromRfxSummary=True&rfxId=05e145f6-9b55-f011-813a-005056b64545>

Technical specifications to be met

<https://www.procontract.due-north.com>

Contract reference number: DN780359

<https://procontract.due-north.com/Advert?advertId=521b277b-9b55-f011-813a-005056b64545&fromRfxSummary=True&rfxId=05e145f6-9b55-f011-813a-005056b64545>

Contracting authority

Bath & North East Somerset Council

- Public Procurement Organisation Number: PLVH-3287-JWJV

The Guildhall

Bath

BA1 5AW

United Kingdom

Telephone: +44 1225477273

Email: procurement@bathnes.gov.uk

Website: <http://www.bathnes.gov.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government