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Tender

Dental Out of Hours Service across Kings Lynn

NHS Norfolk and Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-044008

Procurement identifier (OCID): ocds-h6vhtk-0562a2

Published 29 July 2025, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Neelam Saroe

Email

neelamsaroe@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dental Out of Hours Service across Kings Lynn

Reference number

AG25517

II.1.2) Main CPV code

- 85130000 - Dental practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

****This is a Contract Notice****

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) is inviting suitably qualified and experienced providers to deliver Dental Out of Hours Services for Kings Lynn as described in this document and within the published tender.

The Commissioner would like to procure a Dental Out of Hours Services Contracts, under a Personal Dental Services Agreement (PDS) for a duration of 4 years with the commissioner having the option to extend the Contract for up to a further 12 months to service the population of Kings Lynn.

The services are to provide Dental Out of Hours Services at weekends and Bank Holidays throughout the entirety of the year. Providers are to note, the Commissioner will not be providing any premises for the delivery of the services. Therefore, it is the Providers responsibility to source a premises solution for the Service Commencement date of 1st December 2025.

Key points for consideration for interested providers are: -

1. Must be a current provider for dental services
2. Must already be CQC registered.
3. Must have available or access to workforce capacity to provide the procured services
4. Must have the ability to mobilise quickly (for example within 2 months) due to working

to a limited timeline.

5. Must be willing to work with system partners (e.g. 111 or GP Front Door) who will signpost patients to the service.

6. Must have suitable premises as described above.

The contractual agreement between the successful Provider will be for a maximum of 4 years with the Commissioner having the option to extend the Contract for up to a further 12 months (total contract duration 5 years). The Service is intended to be provided between 1 December 2025 – 30 November 2030 (5 years).

Please note the deadline for responses to the Competitive Process is 10:00AM on Tuesday 26 August 2025.

II.1.5) Estimated total value

Value excluding VAT: £383,736

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85130000 - Dental practice and related services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Kings Lynn

II.2.4) Description of the procurement

The service is to provide urgent dental treatment at weekends and Bank Holidays. Providers are to note, the Commissioner will not be providing any premises for the delivery of the services. Therefore, it will be the responsibility of the new Provider to source suitable premises for the delivery of these services. The premises solution needs to be provided in line with NHS England Clinical Standard for Urgent Dental Treatment, in a location that promotes access. Access should be considered for those arriving on foot, bicycle, wheelchair, mobility scooters, by car or by public transport, with services being

accessible by all.

The premises solution for the services are expected to be within 5 miles of Central Kings Lynn (PE30 postcode). As part of the tender exercise, Providers will need to provide evidence of their premises solution, ensuring that they are in the specified locations, provide ownership/agreement details, and floorplans. Failure to meet the premises requirements may result in bids being rejected.

The estimated total value of the contract (4 years with the option to extend for a further 12 months) is £383,760.

The service is expected to cover the following:

2 sessions on Saturdays

1 session on Sundays

1 session on Bank Holidays

The Commissioner would expect 6 patients to be seen per session.

Please note the deadline for bid submissions is 10am on Tuesday 26 August 2025.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £383,736

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

4 years with the Commissioner having the option to extend the Contract for up to a further 12 months (total contract duration 5 years).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-041517](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 August 2025

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

26 August 2025

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

The Contracting Authority will be using an eTendering system for this procurement exercise.

Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-tendering system at the following link:

<https://atamis-1928.my.salesforce-sites.com/?SearchType=Projects>

You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: C377280 - Dental Out of Hours Services for Kings Lynn. Please see published procurement documentation for further details.

The Basic Selection Questions are evaluated on a Pass/Fail or For Information only basis. The Key Criteria Questions are evaluated on a 0-5 scoring mechanism described in Document 1, and are weighted as follows:'

Key Criteria 1: Quality and Innovation: 50.00%

Key Criteria 2: Value: 0.00%

Key Criteria 3: Integration, Collaboration and Services Sustainability: 28.00%

Key Criteria 4: Improving Access, Reducing Health Inequalities and Facilitating Choice: 19.00%

Key Criteria 5: Social Value: 3.00%

The evaluation stages are as follows;

Stage 1: Preliminary compliance review

Stage 2: Evaluation of the Basic Selection and Key Criteria Questions

Stage 3a: Moderation

Stage 3b: Clarification

Stage 3c: Re-Moderation if required

Basic Selection Criteria and Key Criteria Questions will be evaluated and moderated together. The service will be awarded to the Provider that passes the Basic Selection Criteria and achieves the highest Key Criteria score.

Please note the deadline for responses to the Competitive Process is 10:00am on Tuesday 26 August 2025.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Arden and Greater East Midlands Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>