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Tender

Community Based Domestic Abuse Support Service for RBWM Residents

Royal Borough of Windsor & Maidenhead

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043974

Procurement identifier (OCID): ocds-h6vhtk-050dae ([view related notices](#))

Published 29 July 2025, 4:03pm

Scope

Description

The Royal Borough of Windsor and Maidenhead (RBWM) seeks to establish a new contract for provision of a high-quality, trauma-informed, community-based domestic abuse support service for adults and children affected by domestic abuse, living in RBWM. This Service will form a critical part of the borough's response to domestic abuse as outlined in RBWM's Domestic Abuse Strategy and the requirements of the Domestic Abuse Act 2021. The Service will work collaboratively with statutory and voluntary agencies, placing survivors at the heart of delivery. Full details of the requirements are included in the ITT Specification.

Total value (estimated)

- £773,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 1 April 2030
- 4 years, 1 day

Description of possible extension:

This contract has option of a one year extension subject to the satisfactory performance and at the Authority discretion

Options

The right to additional purchases while the contract is valid.

The Contract Specification details the services included in the scope of this contract. Option of additional purchase would only apply in the event of any unexpected additional requirements which are not covered by the Specification and the process of contract variation would need to be followed.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKC - North East (England)

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Legal and financial capacity conditions of participation

As per the ITT documents

Technical ability conditions of participation

As per the ITT documents

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

20 August 2025, 1:00pm

Tender submission deadline

3 September 2025, 1:00pm

Submission address and any special instructions

All submissions need to be done via the Bravo portal

<https://public.bravosolution.co.uk/esop/guest/login.do>

Suppliers will need to register for access to the Jaggaer platform.

Register your company on the eSourcing portal (this is only required once) - Browse to the eSourcing Portal <https://public.bravosolution.co.uk/web/login.html> and click the link to register - Accept the terms and conditions and click 'continue' - Enter your correct business and user details - Note the username you chose and click 'Save' when complete - You will shortly receive an email with your unique password (please keep this secure).

For further guidance on how to register on The Public Sector Procurement Portal hosted by Bravo Solution you can watch the video available via the following link - http://www.screencast.com/t/o6NHgMNjnf?_ncp=1502113290076.897-1 Please note that despite the Bravo Advantage 16 branding the instructions and guidance in the video are correct and apply to the Public Sector Procurement Portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 29 July 2029

Award criteria

Name	Description	Type	Weighting
Technical aspect of the delivery		Quality	85%
Financial criteria	As explained in the ITT Cost documents		15%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Royal Borough of Windsor & Maidenhead

- Public Procurement Organisation Number: PJQM-1124-QDHW

St Ives Road

Maidenhead

SL6 1RF

United Kingdom

Email: procurement@rbwm.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government