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Planning

Care Technology and Associated Support

Essex County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043921

Procurement identifier (OCID): ocids-h6vhtk-052153 ([view related notices](#))

Published 29 July 2025, 2:46pm

Scope

Reference

A005PA

Description

Procurement of the Care Technology contract to improve social care outcomes and support people to maintain their independence, promoting health and wellbeing. This includes a monitoring and non-injurious falls pick up service.

Total value (estimated)

- £70,000,000 excluding VAT
- £84,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 March 2028 to 14 March 2031
- Possible extension to 14 March 2035
- 7 years

Main procurement category

Services

CPV classifications

- 32500000 - Telecommunications equipment and supplies
- 51300000 - Installation services of communications equipment
- 72000000 - IT services: consulting, software development, Internet and support
- 85000000 - Health and social work services

Contract locations

- UKH3 - Essex

Engagement

Engagement deadline

27 August 2025

Engagement process description

The Council are exploring future models for care technology contract with a monitoring and non-injurious falls pick up service, we are requesting more information to assist the development of this model and to gather more information on the position of the market and innovation.

The market engagement consists of a series of questions to understand the market capabilities, visions and assessing different contracting models.

This Preliminary Market Engagement associated with this tender process will involve the issue of a Market Engagement briefing, addressing the scope of the requirement and explaining next steps.

Please note the contracting authority is Essex County Council and any Successor Body meaning one or more entities which assumes any of the Council's functions (as applicable) as a result of Local Government Reform (LGR). Such successor body or bodies may be, without limitation, a local authority, a combined authority, a combined county authority, a strategic authority or any other status determined pursuant to the Devolution and LGR Legislation

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 September 2026

Contracting authority

Essex County Council

- Public Procurement Organisation Number: PWVM-4844-NRQH

County Hall, Market Road

Chelmsford

CM1 1QH

United Kingdom

Email: owen.hart@essex.gov.uk

Region: UKH36 - Heart of Essex

Organisation type: Public authority - sub-central government