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Planning

Informal Carers Support Service

Cornwall Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043800

Procurement identifier (OCID): ocids-h6vhtk-051314 ([view related notices](#))

Published 29 July 2025, 12:01pm

Scope

Reference

DN774681

Description

Informal Carers Support provision for Cornwall

Total value (estimated)

- £6,131,916 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Engagement

Engagement deadline

30 September 2025

Engagement process description

Current contractual arrangements for services that support informal carers end on 30th June 2026 and Cornwall Council is seeking to engage with organisations who work with and support the informal caring community in Cornwall to:

- help inform the recommissioning approach for the new contract for Informal Carers Support

provision across Cornwall and;

- to understand the potential level of interest across this market sector

The carers strategy development market engagement period will run from July to September 2025 inclusively and will include initial engagement workshops for service providers and community groups. Details of the initial workshops are below:

Workshop No. 1

Workshop content:

- ? Overview of the project
- ? Key emerging themes from engagement work to date
- ? Opportunities to share views
- ? Detail of future engagement
- ? Timelines

Venue: Truro Community Library, TR1 1EP

Date/Time: 30th July 9.30 - 12.30

Please confirm your attendance to this in-person workshop to:
adultscommissioning@cornwall.gov.uk by 16.00 on July 29th, 2025.

Workshop No. 2.

Workshop content:

- ? Updated key emerging themes
- ? Opportunities to hear views

Venue: Via Microsoft Teams

Date/Time: 13th August 14.00 - 16.00

Call in (audio only): +44 20 7660 8305

Phone conference ID: 939 181 142#

If you want to receive the links to the Teams meetings so you can access video, please send an e-mail, requesting this to: adultscommissioning@cornwall.gov.uk.

Workshop No. 3

Workshop content:

? Presentation of the Draft Carer's Strategy

? Feedback and comments

Venue: Via Microsoft Teams

Date/Time: 3rd September 10.00 - 12.00

Call in (audio only): +44 20 7660 8305

Phone conference ID: 568 561 108#

If you want to receive the links to the Teams meetings so you can access video, please send an e-mail, requesting this to: adultscommissioning@cornwall.gov.uk.

Invitations to the above workshops were also sent via e-mail directly to Voluntary, Community and Social Enterprise sector representatives on 21st July 2025.

These workshops will be an opportunity for potential providers to learn about how Cornwall Council are developing the new carers strategy for children and adults and a chance to share views of how carers are identified and supported in Cornwall.

Further market engagement events will be advertised through the Proactis portal, the Council's e-tendering system, accessed through the following link: www.supplyingthesouthwest.org.uk ref. DN 774681 Informal Carers Support provision for Cornwall.

Participation in this market engagement process will not prejudice suppliers when participating in any future procurement.

If you are interested in this area of service provision and/or in helping with our assessment of the market, please follow the instructions for each advertisement using the Proactis portal links.

This is not a call for competition. As such, any future procurement process will be compliant with The Procurement Regulations 2024.

The issuing of this document and the carrying out of this market engagement does not commit the Council to commencing any related procurement process or to a single means of procurement.

In case of an unsatisfactory level of competition in the market able to fulfil the Council's requirements, the Council reserves the right to take appropriate action necessary in line with The Procurement Regulations 2024 to ensure continuity of service provision.

For any other questions, please contact:

Heather Brumby - Strategic Commissioning Lead for Carers and Prevention
(heather.brumby@cornwall.gov.uk)

Katherine Berriman - Commissioning Officer for Carers
(Katherine.berriman@cornwall.gov.uk)

Procedure

Special regime

Light touch

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall, Treyew Road

Truro

TR1 3AY

United Kingdom

Contact name: Celia Penhaligon

Telephone: +44 1872323222

Email: celia.penhaligon@cornwall.gov.uk

Website: <https://cornwall.gov.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government